



PUNJAB INFORMATION TECHNOLOGY BOARD (PITB)

INVITATION TO BID

Punjab Information Technology Board (PITB), Government of the Punjab, invites bids for following projects in each Lot separately:

Lot 1: Procurement of Hardware, Software and Renovation Services for OPDs in DHQ Hospitals.

Lot 2: Deployment of Centralized Medicine Procurement Management System.

Lot 3: Hardware and Software for Video Conferencing.

2. The procurement shall be completed in accordance with the Punjab Procurement Rules 2014, on Single Stage - Two Envelope Bidding Procedure.
3. The tender document is available in the office of the undersigned & the same may be obtained subject to the payment of cost of printing and provision of the document which is Rs. 1000/-. Tender Document is also available at www.pitb.gov.pk and www.ppra.punjab.gov.pk and may be downloaded free of cost.
4. A single package containing Technical and Financial separate Bids, duly completed, signed, stamped, sealed and in complete conformity with Tender Document should be dropped, in the Tender Box No.2, placed at Reception of the PITB office, 13th Floor, Arfa Software Technology Park, 346-B, Ferozepur Road, Lahore, no later than 1500 Hours, within 15-days of first publication of this advertisement in national newspapers or uploading of relevant Tender Document on PITB & PPRA websites, whichever is later. The bids shall be opened at 1530 hours on last date for submission of bids, as per PPRA Rules, 2014.
5. All bids must be accompanied by Bid Security in complete conformity of the clause "Bid Security" of the prescribed tender document. Bids which are incomplete, not sealed, not signed and stamped, late or submitted by other than specified mode will not be considered.
6. Income/Sales tax registration certificate and other documents as mentioned in Tender Document must accompany the bids.

Note: PITB management may reject all bids or proposals at any time prior to the acceptance of a bid or proposal, as provided under Rule-35 of Punjab Procurement Rules, 2014.

IPL-6966

Director (Development & Procurement)

Punjab Information Technology Board

13th Floor, Arfa Software Technology Park, 346-B, Ferozepur Road Lahore.

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Tender Document

Tender No. 110062016-1

1.PROCUREMENT OF HARDWARE,SOFTWARE AND
RENOVATION SERVICES FOR OPDs IN DHQ HOSPITALS

2.DEPLOYMENT OF CENTERALIZED MEDICINE
PROCUREMENT MANAGEMENT SYSTEM

3.HARDWARE AND SOFTWARE FOR VIDEO CONFERENCING



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346-B, Ferozepur Road, Lahore, Pakistan

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Important Note:

Bidders must ensure that they submit all the required documents indicated in the Bidding Documents without fail. Bids received without, undertakings, valid documentary evidence, supporting documents and the manner for the various requirements mentioned in the Bidding Documents or test certificates are liable to be rejected at the initial stage itself. The data sheets, valid documentary evidences for the critical components as detailed hereinafter should be submitted by the Bidder for scrutiny.

Applicability of Punjab Procurement Rules, 2014

This Bidding Process will be governed under Punjab Procurement Rules, 2014, as amended from time to time and instructions of the Government of the Punjab received during the completion of the project.

1. Invitation to Bid

1.1 PPRA Rules to be followed

Punjab Procurement Rules, 2014 will be strictly followed. These may be obtained from PPRA's website.

[http://ppra.punjab.gov.pk/sites/ppra.pitb.gov.pk/files/Final%20Notified%20PPR-2014%20\(ammended%20upto%2006.01.2016\).pdf](http://ppra.punjab.gov.pk/sites/ppra.pitb.gov.pk/files/Final%20Notified%20PPR-2014%20(ammended%20upto%2006.01.2016).pdf)

In this document, unless otherwise mentioned to the contrary, "Rule" means a Rule under the Punjab Procurement Rules, 2014.

1.2 Mode of Advertisement(s)

As per Rule 12(1&2), this Tender is being placed online at PPRA's website, as well as being advertised in print media.

As per Rule 12(2), this Tender is also placed online at the website of Purchaser. The tender document is available in the office of Punjab Information Technology Board, 13th Floor, Arfa Software Technology Park, 346-B, Ferozepur Road, Lahore & the same may be obtained subject to the payment of cost of printing and provision of the document which is Rs. 1000/-. Tender Document is also available at www.pitb.gov.pk and www.ppra.punjab.gov.pk and may be downloaded free of cost.

1.3 Type of Open Competitive Bidding

As per Rule 38(2)(a), Single Stage - Two Envelope Bidding Procedure shall be followed. The said procedure is reproduced as follows:

- (i) the bid shall be a single package consisting of two separate envelopes, containing separately the financial and the technical proposals;
- (ii) the envelopes shall be marked as "Financial Proposal" and "Technical Proposal";
- (iii) in the first instance, the "Technical Proposal" shall be opened and the envelope marked as "Financial Proposal" shall be retained unopened in the custody of the procuring agency;
- (iv) the procuring agency shall evaluate the technical proposal in the manner prescribed in advance, without reference to the price and shall reject any proposal which does not conform to the specified requirements;
- (v) during the technical evaluation no amendments in the technical proposal shall be permitted;
- (vi) after the evaluation and approval of the technical proposals, the procuring agency shall open the financial proposals of the technically accepted bids, publically at a time, date and venue announced and communicated to the bidders in advance, within the bid validity period;
- (vii) the financial bids found technically nonresponsive shall be returned un-opened to the respective bidders; and
- (viii) the lowest evaluated bidder shall be awarded the contract.

2. Bidding Details (Instructions to Bidders)

All bids must be accompanied by Bid Security (Earnest Money), as part of financial bid and as per provisions of the clause “Bid Security” of this document in favor of **“Punjab Information Technology Board”**. The complete bids as per required under this tender document, must be delivered into the Tender Box No.2, placed at reception of Punjab Information Technology Board, Lahore, not later than 1500 hours on last date of submission of bids i.e. **24th June, 2016**, late bids shall not be considered. The Technical bids shall be publicly opened in the Committee Room of Punjab Information Technology Board, 13th Floor, Arfa Software Technology Park, 346-B, Ferozepur Road, Lahore, at 1530 hours on **24th June, 2016**. In case the last date of bid submission falls in / within the official holidays / weekends of the Purchaser, the last date for submission of the bids shall be the next working day

Queries of the Bidders (if any) for seeking clarifications regarding the specifications of the hardware / software / services must be received in writing to the Purchaser till **15th June, 2016**. Any query received after said date may not be entertained. All queries shall be responded to within due time. PITB will host a Pre-Bid meeting at 11:00 am on **16th June, 2016**, at PITB premises (13th Floor, Arfa Software Technology Park, 346-B, Ferozepur Road, Lahore).

The bidder shall submit bids, which comply with the Bidding Document. Alternative bids shall not be considered. The attention of bidders is drawn to the provisions of this tender document Clause regarding **“Determination of Responsiveness of Bid”** and **“Rejection / Acceptance of the Tender”** for making their bids substantially responsive to the requirements of the Bidding Document.

It will be the responsibility of the Bidder that all factors have been investigated and considered while submitting the Bid and no claim whatsoever including those of financial adjustments to the contract awarded under this Bid Process will be entertained by the Purchaser. Neither any time schedule, nor financial adjustments arising thereof shall be permitted on account of failure by the Bidder.

It must be clearly understood that the Terms and Conditions and Specifications are intended to be strictly enforced. No escalation of cost except arising from increase in quantity by the Bidder on the demand and approval of the Purchaser will be permitted throughout the period of completion of the contract.

The Bidder should be fully and completely responsible for all the deliveries and deliverables to the Purchaser.

The Primary Contact & Secondary Contact for all correspondence in relation to this bid is as follows:

Primary Contact

Javed Ahmad
Manager Networks/ Systems
Email: Javed.ahmad@pitb.gov.pk
Office Number: 042-35880062 Ext 1173
13th Floor, Arfa Software Technology Park, 346-B,
Ferozepur Road, Lahore, Pakistan.

Secondary Contact

Muhammad Shaukat Qureshi

Procurement Manager
Email: muhammad.qureshi@pitb.gov.pk
042-35880062 Ext 1371
13th Floor, Arfa Software Technology Park, 346-B,
Ferozepur Road, Lahore, Pakistan

Moen Akhter

Email: moeen.akhtar@pitb.gov.pk
Office Number: 042-35880062 Ext 1196
11th floor Arfa Software Technology Park, 346-B, Ferozepur Road, Lahore.

Bidders should note that during the period from the receipt of the bid and until further notice from the Primary Contact, all queries should be communicated via the Primary Contact and in writing (e-mail) only. In the case of an urgent situation where the Primary Contact cannot be contacted, the bidder may alternatively direct their enquiries through the Secondary Contact.

Bidders are also required to state, in their proposals, the name, title, contact number (landline, mobile), fax number and e-mail address of the bidder's authorized representative through whom all communications shall be directed until the process has been completed or terminated.

The Purchaser will not be responsible for any costs or expenses incurred by bidders in connection with the preparation or delivery of bids.

Failure to supply required items/services within the specified time period will invoke penalty as specified in this document.

TERMS AND CONDITIONS OF THE TENDER

3. Definitions

In this document, unless there is anything repugnant in the subject or context:

- 3.1 "Authorized Representative" means any representative appointed, from time to time, by the Client, the Purchaser or the Contractor.
- 3.2 "Availability and Reliability" means the probability that a component shall be operationally ready to perform its function when called upon at any point in time.
- 3.3 "Client" means the Project lead of technical wing of the Purchaser for whose' particular project the Goods / Services have been procured or any other person, duly appointed in writing, by the Client, for the time being or from time to time, to act as Client for the purposes of the Contract.
- 3.4 "Bidder/Tenderer" means the interested Firm/Company/Supplier/Distributors that may provide or provides the I.T related hardware/equipment etc. and related services to any of the public/private sector organization under the contract and have registered for the relevant business thereof.
- 3.5 "Commencement Date of the Contract" means the date of signing of the Contract between the Purchaser and the Contractor.
- 3.6 "Contract" means the agreement entered into between the Purchaser and the Contractor, as recorded in the Contract Form signed by the parties, including all Schedules and Attachments thereto and all documents incorporated by reference therein.
- 3.7 "Contractor / Vendor" means the Tenderer whose bid has been accepted and awarded Letter of Acceptance for a specific item followed by the signing of Contract.
- 3.8 "Contract Price" means the price payable to the Contractor under the Contract for the full and proper performance of its contractual obligations.
- 3.9 "Contract Value" means that portion of the Contract Price adjusted to give effect to such additions or deductions as are provided for in the Contract which is properly apportion-able to the Goods or Services in question.
- 3.10 "Defects Liability Expiry Certificate" means the certificate to be issued by the Client to the Contractor, in accordance with the Contract.
- 3.11 "Day" means calendar day.
- 3.12 "Defects Liability Period" means the warranty period following the taking over, during which the Contractor is responsible for making good, defects and damage in Goods and Services provided, under the Contract.
- 3.13 "Force Majeure" means an event beyond the control of the Contractor and not involving the Contractor's fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the Purchaser in its sovereign capacity, wars, revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- 3.14 "Goods" means hardware, equipment, machinery, and/or other materials which the Contractor is required to supply to the Purchaser under the Contract against each relevant Lot.
- 3.15 "Person" includes individual, association of persons, firm, company, corporation, institution and organization, etc., having legal capacity.
- 3.16 "Prescribed" means prescribed in the Tender Document.
- 3.17 "Purchaser" means the Punjab Information Technology Board (PITB) or any other person for the time being or from time to time duly appointed in writing by the Purchaser to act as Purchaser for the purposes of the Contract.

- 3.18 "Origin" shall be considered to be the place where the Goods are produced or from where the Services are provided. Goods are produced when, through manufacturing, processing or assembling of components, a commercially recognized product results that is substantially different in basic characteristics or in purpose or utility from its components. The origin of Goods and Services is distinct from the nationality of the Contractor.
- 3.19 "Services" means installation, configuration, deployment, commissioning, testing, training, support, after sale service of Goods and other such obligations which the Contractor is required to provide to the Purchaser under the Contract and as defined in Clause-6 and Annexure-A of this tender document.
- 3.20 "Taking-Over Certificate" means the certificate to be issued by the Client to the Contractor, in accordance with the Contract.
- 3.21 "Works" means work to be done by the Contractor under the Contract.
- 3.22 "Eligible" is defined as any country or region that is allowed to do business in Pakistan by the law of Government of Pakistan

4. Headings and Titles

In this document, headings and titles shall not be construed to be part thereof or be taken into consideration in the interpretation of the document and words importing the singular only shall also include the plural and vice versa where the context so requires.

5. Notice

- 5.1 In this document, unless otherwise specified, wherever provision is made for exchanging notice, certificate, order, consent, approval or instructions amongst the Contractor, the Purchaser and the Client, the same shall be:
- 5.1.1 in writing;
 - 5.1.2 issued within reasonable time;
 - 5.1.3 served by sending the same by courier or registered post to their principal office in Pakistan or such other address as they shall notify for the purpose; and
 - 5.1.4 The words "notify", "certify", "order", "consent", "approve", "instruct", shall be construed accordingly.

6. Tender Scope

- 6.1 Punjab Information Technology Board (PITB), (hereinafter referred to as "the Purchaser") invites / requests Proposals (hereinafter referred to as "the Tenders") for LOT-1 for Procurement of Hardware/IT Equipment, Software, Gen-set, Chairs, Queue Machines, LED TV for waiting areas, Bar Chains for managing the Queue, Water Dispensers, fire extinguishers, Paper Reams, Scanners and Printers for "Queue Management System" (QMS) (Hereinafter referred to as "the Goods") and for renovation/PVC paneling of waiting area of hospital OPD, Services of Data Entry Operators, Services of Housekeeping/janitorial, Queue Management System (QMS), Installation of Network / Infrastructure (hereinafter referred to as "the Services"). LOT 2 for Medicine Procurement system Software solution (hereinafter referred to as "the Services"). LOT 3 for Video Conference System hardware and software solution (Hereinafter referred to as "the Goods").
- 6.2 The equipment/items will be delivered to Punjab Information Technology Board, Lahore or as specified at the time of delivery by the purchaser. Detailed requirements and specifications are attached at Annex-A.

7. Tender Eligibility/Qualification Criteria

7.1 Eligible Bidder/Tenderer is a Bidder/Tenderer who:

- 7.1.1 has a registered/incorporated company/firm in Pakistan with relevant business experience of last three (3) years as on, for each lot.
- 7.1.2 Must be registered with Tax Authorities as per prevailing latest tax rules (Only those companies which are validly registered with sales tax and income tax departments and having sound financial strengths can participate);
- 7.1.3 has valid Registration of General Sales Tax (GST) & National Tax Number (NTN);
- 7.1.4 has submitted bid for complete Lot(s) and relevant bid security against each Lot separately;
- 7.1.5 has not been blacklisted by any of Provincial or Federal Government Department, Agency, Organization or autonomous body or Private Sector Organization anywhere in Pakistan. (Submission of undertaking on legal stamp paper is mandatory), for each Lot;
- 7.1.6 has the required relevant qualified personnel and enough strength to fulfill the requirement of assignment.
- 7.1.7 Conforms to the clause of "Responsiveness of Bid" given herein this tender document.
- 7.1.8 Goods and Services can only be supplied / sourced / routed from "origin" in "eligible" member countries.
 - a. Eligible" is defined as any country or region that is allowed to do business in Pakistan by the law of Government of Pakistan.
 - b. "Origin" shall be considered to be the place where the Goods are produced or from which the Services are provided. Goods are produced when, through manufacturing, processing or substantial and major assembling of components, a commercially recognized product results that is substantially different in basic characteristics or in purpose or utility from its components.

Note: Verifiable documentary proof for all above requirements is a mandatory requirement, noncompliance will lead to disqualification.

8. Tender Cost

The Tenderer shall bear all costs / expenses associated with the preparation and submission of the Tender(s) and the Purchaser shall in no case be responsible / liable for those costs / expenses.

9. Joint Venture / Consortium

Joint Venture / Consortium are also eligible for this tender, as long as the joint venture complies with the following conditions.

- 9.1 For organization specific qualification criteria only the lead / prime bidder credentials are valid for evaluations.
- 9.2 The Tenderers may form a joint venture. An Agreement Deed to that effect, legally executed and signed by all the partners shall be submitted with the bid.
- 9.3 One partner of formulated joint venture will be designated the lead / prime partner and would get into legal contract with Purchaser and would be liable to incur liabilities, receive payments and receive instructions for and on behalf of any or all partners. A power of attorney to that effect, legally executed, signed by all the partners shall be submitted with the Tender/bid.
- 9.4 All the partners shall be jointly and severally liable for the execution of the Contract in accordance with the terms and conditions of the Contract. The Tender, and in case of successfully qualifying both technical and financial evaluation, the Contract Deed, to that effect, shall be signed by the lead partner.

- 9.5 Partners other than the lead / prime would also be bound by the terms and conditions of the contract.
- 10. Examination of the Tender Document**
The Tenderer is expected to examine the Tender Document, including all instructions and terms and conditions.
- 11. Clarification of the Tender Document**
The Tenderer may require further information or clarification of the Tender Document, within 05 (five) calendar days of issuance of tender in writing. The clarification and its replies will be shared with all prospective bidders.
Bidders should note that during the period from the receipt of the bid and until further notice from the Primary Contact given herein this document, all queries should be communicated via the Primary Contact and in writing (e-mail) only. In the case of an urgent situation where the Primary Contact cannot be contacted, the bidder may alternatively direct their enquiries through the Secondary Contact.
- 12. Amendment of the Tender Document**
- 12.1 The Purchaser may, at any time prior to the deadline for submission of the Tender, at its own initiative or in response to a clarification requested by the Bidder(s), amend the Tender Document, on any account, for any reason. All amendment(s) shall be part of the Tender Document and binding on the Bidder(s).
- 12.2 The Purchaser shall notify the amendment(s) in writing to the prospective Tenderers as per Punjab Procurement Rules, 2014.
- 12.3 The Purchaser may, at its exclusive discretion, amend the Tender Document to extend the deadline for the submission of the Tender as per Rule-25(4) of Punjab Procurement Rules, 2014.
- 13. Preparation / Submission of Tender**
- 13.1 The Tenderer is allowed to bid for any or all lots separately.
- 13.2 The Tender and all documents relating to the Tender, exchanged between the Tenderer and the Purchaser, shall be in English. Any printed literature furnished by the Tenderer in another language shall be accompanied by an English translation which shall govern for purposes of interpretation of the Tender.
- 13.3 The Tender shall be filed in / accompanied by the prescribed Forms, Annexes, Schedules, Charts, Documents, Brochures, Literature, etc. which shall be typed, completely filled in, stamped and signed by the Tenderer or his Authorized Representative. In case of copies, signed and stamped photocopies may be submitted. If volume of the bid contains various set(s) of documents the same must be properly numbered and tagged in binding shape.
- 13.4 The Tender shall be in two parts i.e. the technical proposal and the financial proposal. Each proposal shall be in two sets i.e. the original and the copy. In the event of any discrepancy between the original and the duplicate, the original shall govern.
- 13.5 Technical Proposal shall comprise the following, **without quoting the price:**
- 13.6 Technical Proposal Form (**Annexure-B**)
- 13.6.1 Undertaking (All terms & conditions and qualifications listed anywhere in this tender document have been satisfactorily vetted) and Affidavit (Integrity Pact) (**Annexure-G&H**)
- 13.6.2 Certificate of Company/Firm Registration/Incorporation under the laws of Pakistan
- 13.6.3 Covering letter duly signed and stamped by authorized representative. (**Annexure-E**)
- 13.6.4 Evidence of eligibility of the Tenderer and the Goods

- 13.6.5 Undertaking and Evidence that the quoted Goods are genuine, brand new, non-refurbished, un-altered in any way, of the most recent / current model, imported through proper channel, and incorporate all recent improvements in design and materials
- 13.6.6 Technical Brochures / Literature
- 13.6.7 Details of Warranty and After-Sale Service
- 13.6.8 Submission of undertaking on legal valid and attested stamp paper that the firm is not blacklisted by any of Provincial or Federal Government Department, Agency, Organization or autonomous body or Private Sector Organization anywhere in Pakistan.
- 13.6.9 Valid Registration Certificate for Income Tax & Sales Tax
- 13.6.10 Power of Attorney, if an authorized representative is appointed (**Annexure-F**)
- 13.7 The Financial Proposal shall comprise the following:
 - 13.7.1 Financial Proposal Form (**Annexure-C**)
 - 13.7.2 Price Schedule (**Annexure-D**)
 - 13.7.3 Bid Security (**Earnest Money**), as per provisions of the clause Bid Security of this document.

- 13.8 The Tenderer shall seal the Original Technical Proposal in an envelope duly marked as under:

Original Technical Tender for
Tender Name. [Name of Tender]
Tender No. **110062016-1**
Lot No:

[Name of the Purchaser]
[Address of the Purchaser]

[Name of the Tenderer]
[Address of the Tenderer]
[Phone No. of the Tenderer]

- 13.9 The Tenderer shall seal the Duplicate Technical Tender in an envelope duly marked as under:

Duplicate Technical Proposal for
Tender Name. [Name of Tender]
Tender No. **110062016-1**
Lot No:

[Name of the Purchaser]
[Address of the Purchaser]

[Name of the Tenderer]
[Address of the Tenderer]
[Phone No. of the Tenderer]

13.10 The Tenderer shall follow the same process for the Financial Tender.

13.11 The Tenderer shall again seal the sealed envelopes of Original Technical Proposal and the Original Financial Proposal in an outer envelope, duly marking the envelope as under:

Original Tender for
Tender Name. [Name of Tender]
Tender No. **110062016-1**
Lot No:
Strictly Confidential

[Name of the Purchaser]
[Address of the Purchaser]

[Name of the Tenderer]
[Address of the Tenderer]
[Phone No. of the Tenderer]

13.12 The Tenderer shall again seal the sealed envelopes of Duplicate Technical Proposal and the Duplicate Financial Proposal in an outer envelope, duly marking the envelope as under:

Duplicate Tender for
Tender Name. [Name of Tender]
Tender No. **110062016-1**
Lot No:
Strictly Confidential

[Name of the Purchaser]
[Address of the Purchaser]

[Name of the Tenderer]
[Address of the Tenderer]
[Phone No. of the Tenderer]

- 13.13 The Tenderer shall enclose soft copies of the Technical Proposal, including all Forms, Annexes, Schedules, Documents, Brochures, Literature, etc., in the form of MS Word Documents, MS Excel Worksheets and Scanned images, with the hard copies.
- 13.14 The Tender shall be dropped in the prescribed Tender Box placed at the Reception of the Purchaser's office, not later than 1500 hours on last date of submission of bids. No late bid shall be accepted.
- 13.15 This is made obligatory to affix authorized signatures with official seal on all original and duplicate (copies) documents, annexures, copies, certificates, brochures, literature, letters, forms and all relevant documents as part of the bids submitted by the tenderer.

14. Tender Price

- 14.1 The quoted price shall be:
- 14.1.1 best / final / fixed and valid until completion of all obligations under the Contract i.e. not subject to variation / escalation;
- 14.1.2 in Pak Rupees;
- 14.1.3 Inclusive of all taxes, duties, levies, insurance, freight, etc.;
- 14.1.4 Including all charges up to the delivery point as mentioned in the tender document or at various Punjab Government Offices in Punjab (if required).
- 14.2 If not specifically mentioned in the Tender(s), it shall be presumed that the quoted price is as per the above requirements.
- 14.3 Where no prices are entered against any item(s), the price of that item shall be deemed be free of charge, and no separate payment shall be made for that item(s).
- 14.4 In case of locally produced Equipment/Service, the price shall include all customs duties and sales and other taxes already paid or payable on the components and raw materials used in the manufacture or assembly of the item. In case of Contract of imported Equipment/Service offered Ex-Warehouse/Off-the-Shelf from within the Purchaser's country, import duties and sales and other taxes already paid shall be shown separately (if required by the Purchaser).

15. Bid Security (Earnest Money)

- 15.1 The Tenderer shall furnish the Bid Security (Earnest Money) as under:
- 15.1.1 for amounts as mentioned in following table against different lots:

Lot #	Bid Security Amount (PKR)
1	1,500,000
2	30,000
3	70,000

- 15.1.2 denominated in Pak Rupees;
- 15.1.3 separately against each Lot given in this tender document;
- 15.1.4 As part of financial bid envelope, failing which will cause rejection of bid.
- 15.1.5 in the form of Demand Draft / Pay Order / Call Deposit Receipt, in the name of the Purchaser;
- 15.1.6 Have a minimum validity period of one hundred twenty (120) days from the last date

for submission of the Tender or until furnishing of the Performance Security, whichever is later.

- 15.2 The Bid Security shall be forfeited by the Purchaser, on the occurrence of any / all of the following conditions:

15.2.1 If the Tenderer withdraws the Tender during the period of the Tender validity specified by the Tenderer on the Tender Form; or

15.2.2 If the Tenderer does not accept the corrections of his Total Tender Price; or

15.2.3 If the Tenderer, having been notified of the acceptance of the Tender by the Purchaser during the period of the Tender validity, fails or refuses to furnish the Performance Security, in accordance with the Tender Document.

- 15.3 The Bid security shall be returned to the technically unsuccessful Tenderer with unopened/sealed financial bid while the unsuccessful bidders of financial bid opening procedure will be returned the Bid Security only. The Bid Security shall be returned to the successful Tenderer upon furnishing of the Performance Security.

16. Tender Validity

The Tender shall have a minimum validity period of ninety (90) days from the last date for submission of the Tender. The Purchaser may solicit the Tenderer's consent to an extension of the validity period of the Tender. The request and the response thereto shall be made in writing. If the Tenderer agrees to extension of validity period of the Tender, the validity period of the Bid Security shall also be suitably extended. The Tenderer may refuse extension of validity period of the Tender, without forfeiting the Bid security.

17. Modification / Withdrawal of the Tender

- 17.1 The Tenderer may, by written notice served on the Purchaser, modify or withdraw the Tender after submission of the Tender, prior to the deadline for submission of the Tender.
- 17.2 The Tender, withdrawn after the deadline for submission of the Tender and prior to the expiration of the period of the Tender validity, shall result in forfeiture of the Bid Security.

18. Opening of the Tender

- 18.1 Tenders (Technical Bids) shall be opened at 1530 hours on the last date of submission of bids i.e. **24th June, 2016**, in the presence of the Tenderer(s) for which they shall ensure their presence without further invitation, as per provision of Rule-30 of PPRA Rules, 2014. In case the last date of bid submission falls in / within the official holidays / weekends of the Purchaser, the last date for submission of the bids shall be the next working day.
- 18.2 The Tenderer's name, modifications, withdrawal, security, attendance of the Tenderer and such other details as the Purchaser may, at its exclusive discretion, consider appropriate, shall be announced and recorded.
- 18.3 No tenderer or its representative will be allowed to keep any digital device (camera, audio recorder, cell phone etc.) during tender opening meeting at given time and location.

19. Clarification of the Tender

The Purchaser shall have the right, at his exclusive discretion, to require, in writing, further information or clarification of the Tender, from any or all the Tenderer(s). No change in the price or substance of the Tender shall be sought, offered or permitted except as required to confirm the corrections of arithmetical errors discovered in the Tender. Acceptance of any such correction is sole discretion of the purchaser

20. Determination of Responsiveness of the Bid (Tender)

- 20.1 The Purchaser shall determine the substantial responsiveness of the Tender to the Tender Document, prior to the Tender evaluation, on the basis of the contents of the Tender itself without recourse to extrinsic evidence. A substantially responsive Tender is one which:
- 20.1.1 meets the eligibility criteria given herein this tender document/ the Goods / the Services;
 - 20.1.2 meets the Technical Specifications for the Goods / the Services against each Lot;
 - 20.1.3 meets the delivery period / point for the Goods / the Services against each Lot;
 - 20.1.4 in compliance with the rate and limit of liquidated damages;
 - 20.1.5 Offers fixed price quotations for the Goods / the Services against each Lot; whereby no optional offer/bid or price is allowed.
 - 20.1.6 is accompanied by the required Bid Security as part of financial bid envelope against each Lot;
 - 20.1.7 In compliance with the Preparation/Submission of Tender in a manner prescribed in this tender document clause-13;
 - 20.1.8 Conforms to all terms and conditions of the Tender Document, without material deviation or reservation.
- 20.2 A material deviation or reservation is one which affects the scope, quality or performance of the Goods or limits the Purchaser's rights or the Tenderer's obligations under the Contract.
- 20.3 The Tender determined as not substantially responsive shall not subsequently be made responsive by the Tenderer by correction or withdrawal of the material deviation or reservation.

21. Correction of errors / Amendment of Tender

- 21.1 The Tender shall be checked for any arithmetic errors which shall be rectified, as follows:
- 21.1.1 if there is a discrepancy between the amount in figures and the amount in words for the Total Tender Price entered in the Tender Form, the amount which tallies with the Total Tender Price entered in the Price Schedule, shall govern.
 - 21.1.2 if there is a discrepancy between the unit rate and the total price entered in the price Schedule, resulting from incorrect multiplication of the unit rate by the quantity, the unit rate as quoted shall govern and the total price shall be corrected, unless there is an obvious and gross misplacement of the decimal point in the unit rate, in which case the total price as quoted shall govern and the unit rate shall be corrected.
 - 21.1.3 if there is a discrepancy in the actual sum of the itemized total prices and the total tender price quoted in the Price Schedule, the actual sum of the itemized total prices shall govern.
- 21.2 The Tender price as determined after arithmetic corrections shall be termed as the Corrected Total Tender Price which shall be binding upon the Tenderer.
- 21.3 Adjustment shall be based on corrected Tender Prices. The price determined after making such adjustments shall be termed as Evaluated Total Tender Price.
- 21.4 No credit shall be given for offering delivery period earlier than the specified period.

22. TECHNICAL EVALUATION CRITERIA

PASS MARKS: A technically eligible bidder, based on conditions listed in this document, not meeting the 70% pass marks limit will be rejected in Technical Evaluation, and its sealed/unopened Financial Proposal shall be returned back. All bidders scoring greater than or equal to 70% of the marks will be accepted in technical proposal, and their financial bids will be

opened. Noncompliance to mandatory clauses will result in rejection. 70% or greater marks must be obtained in solution demonstration.

PROVISO: Provided that if NONE or ONLY ONE (single) bidder exceeds the 70% pass mark, then the Purchaser SHALL decrease the Pass Mark limit to 60%. In other words, if TWO or more bidders exceed 70%, then the Pass Mark will NOT be decreased to 60%.

If Pass Marks are decreased to 60%, then ALL bidders with scores greater than or equal to 60% shall be treated at par insofar as Technical Evaluation is concerned, and their Financial Bids shall be opened.

The Bidders who have duly complied with the Eligibility/Qualification and Evaluation Criteria against each Lot will be eligible for further processing.

The Bids which do not conform to the Technical Specifications or Bid conditions or the Bids from the Bidders without adequate capabilities for supply and maintenance / warranty services will be rejected.

The Eligible/Technically Qualified Bidders will be considered for further evaluation.

The Technical proposals shall be evaluated by the technical evaluation committee in the light of following evaluation criteria:

For Lot # 1 (Procurement of Hardware, Software and Renovation Services for OPDs in DHQ Hospitals)

Category	Description	Points	
Legal (Mandatory)	Certificate of Company/Firm Registration/Incorporation under the laws of Pakistan	Mandatory	
	Valid Income Tax Registration	Mandatory	
	Valid General Sales Tax Registration (Status = Active with FBR)	Mandatory	
	Submission of undertaking on legal valid and attested stamp paper that the firm is not blacklisted by any of Provincial or Federal Government Department, Agency, Organization or autonomous body or Private Sector Organization anywhere in Pakistan.	Mandatory	
	Compliance to the technical specifications of hardware / Software / Services (all items) to be procured mentioned vide Annex-A of this document and all other terms as listed in tender document	Mandatory	
	In full compliance of the Execution Schedule and Delivery Period mentioned in tender document.	Mandatory	
	Bidder must be Owner/ Manufacturer/Authorized Dealer/Reseller/Services provider of items quoted in the proposal	Mandatory	
Experience	No of Similar IT Projects (Max Points 200)	3-5	30 Points
		6-10	50 Points
		11-13	100 Points
		14-18	150 Points

		18 or more	200 Points
Human Resource	Number of Professional Employees (Max Points 100)	10-20	20 Points
		21-30	40 Points
		31-40	60 Points
		41-60	80 Points
		More than 61	100 Points
Solution Demonstration	Demonstration of IT Based Solution and Presentation of Technical Proposal		200 Points
Financial Strength	Annual turnover (Max Points 100) (Last Three years)	200-300 million	20 Points
		301-400 million	40 Points
		401-600 million	60 Points
		601- 800 million	80 Points
		801 million and above	100 Points

For Lot # 2 Deployment of Centralized Medicine Procurement Management System

Category	Description	Points	
Legal (Mandatory)	Certificate of Company/Firm Registration/Incorporation under the laws of Pakistan	Mandatory	
	Valid Income Tax Registration	Mandatory	
	Valid General Sales Tax Registration (Status = Active with FBR)	Mandatory	
	Submission of undertaking on legal valid and attested stamp paper that the firm is not blacklisted by any of Provincial or Federal Government Department, Agency, Organization or autonomous body or Private Sector Organization anywhere in Pakistan.	Mandatory	
	Compliance to the technical specifications of Software (all items) to be procured mentioned vide Annex-A of this document and all other terms as listed in tender document	Mandatory	
	In full compliance of the Execution Schedule and Delivery Period mentioned in tender document (Undertaking)	Mandatory	
Experience	Projects of Similar Nature (Max Points 100)	3-5	25 Points
		6-10	50 Points
		11-13	75 Points
		14-18	100 Points
Human Resource	Number of Employees (Max Points 100)	10-20	20 Points
		21-30	40 Points
		31-40	60 Points
		41-60	80 Points
		More than 61	100 Points
Solution Demonstration	Demonstration of IT Based Solution and Presentation of Technical Proposal		200 Points

Financial Strength	Annual turnover (Max Points 100) (Last Three years)	200-300 million	20 Points
		301-400 million	40 Points
		401-600 million	60 Points
		601- 800 million	80 Points
		801 million and above	100 Points

For Lot # 3 Hardware and Software for Video Conferencing

Category	Description	Points	
Legal (Mandatory)	Certificate of Company/Firm Registration/Incorporation under the laws of Pakistan	Mandatory	
	Valid Income Tax Registration	Mandatory	
	Valid General Sales Tax Registration (Status = Active with FBR)	Mandatory	
	Submission of undertaking on legal valid and attested stamp paper that the firm is not blacklisted by any of Provincial or Federal Government Department, Agency, Organization or autonomous body or Private Sector Organization anywhere in Pakistan.	Mandatory	
	Compliance to the technical specifications of Hardware / Software (all items) to be procured mentioned vide Annex-A of this document and all other terms as listed in tender document	Mandatory	
	In full compliance of the Execution Schedule and Delivery Period mentioned in tender document (Undertaking)	Mandatory	
	Authorization of the principal / manufacturer/ Reseller / Dealer	Mandatory	
Experience	Projects of Similar Nature (Max Points 100)	3-5	25 Points
		6-10	50 Points
		11-13	75 Points
		14-18	100 Points
Human Resource	Number of Employees (Max Points 100)	10-20	20 Points
		21-30	40 Points
		31-40	60 Points
		41-60	80 Points
		More than 61	100 Points
Solution Demonstration	Demonstration of IT Based Solution and Presentation of Technical Proposal		200 Points
Financial Strength	Annual turnover (Max Points 100) (Last Three Years)	50-100 million	20 Points
		101-150 million	40 Points
		151-200 million	60 Points
		201- 250 million	80 Points
		251 million and above	100 Points

Note: Verifiable documentary proof for all above requirements and criteria points are mandatory requirement and marks will be awarded on the basis of these verifiable proofs.

23. FINANCIAL PROPOSAL EVALUATION

- 23.1 Technically qualified/successful bidder(s)/Tenderer(s) shall be called for opening of the Financial Proposal(s). The Financial Proposals will be opened in the presence of the Bidders at the time and venue indicated by the Purchaser accordingly. The technically Eligible / Successful Bidder(s) /Tenderer(s) or their authorized representatives against each Lot shall be allowed to take part in the Financial Proposal(s) opening against their relevant Lot(s).
- 23.2 Financial Proposal evaluation will be conducted under the Punjab Procurement Rules, 2014. The Price evaluation will include all duties, taxes and expenses etc. In case of any exemption of duties and taxes made by the Government in favor of the Purchaser, the contractor shall be bound to adjust the same in the Financial Proposal.
- 23.2.1 In cases of discrepancy between the cost/price quoted in Words and in Figures, the lower of the two will be considered.
- 23.2.2 In evaluation of the price of an imported item, the price will be determined and considered inclusive of the customs and other import duties etc.;
- 23.2.3 In evaluation of the price of articles/goods which are subject to excise duty, sales tax, income tax or any other tax or duty levied by the Government, the price will be determined and considered inclusive of such duties and taxes.
- 23.3 The Purchaser will not be responsible for any erroneous calculation of taxes and all differences arising out as above shall be fully borne by the Successful Bidder. However, any subsequent changes in rates or structure of applicable taxes by the Gov. at any time during execution/evaluation period will be dealt with mutual consent.

24. Rejection / Acceptance of the Bid

- 24.1 The Purchaser shall have the right, at his exclusive discretion, to increase / decrease the quantity of any or all item(s) /Services without any change in unit prices or other terms and conditions, at the time of order placement. The Purchaser may reject all bids or proposals at any time prior to the acceptance of a bid or proposal. The Purchaser shall upon request communicate to any bidder, the grounds for its rejection of all bids or proposals, but shall not be required to justify those grounds. The Purchaser shall incur no liability, solely, by virtue of its invoking sub-rule (1) of Rule-35 of Punjab Procurement Rules, 2014 towards the bidders. However, bidders shall be promptly informed about the rejection of the bids, if any (As per Rule 35 of Punjab Procurement Rules, 2014).
- 24.2 The Tender shall be rejected if it is:
- 24.2.1 substantially non-responsive in a manner prescribed in this tender document clause-20; or
- 24.2.2 submitted in other than prescribed forms, annexes, schedules, , documents / by other than specified mode; or

- 24.2.3 incomplete, partial, conditional, alternative, late; or
- 24.2.4 bid not submitted separately against each Lot and relevant bid security is not submitted against each Lot separately.
- 24.2.5 subjected to interlineations / cuttings / corrections / erasures / overwriting; or
- 24.2.6 the Tenderer refuses to accept the corrected Total Tender Price; or
- 24.2.7 the Tenderer has conflict of interest with the Purchaser; or
- 24.2.8 the Tenderer tries to influence the Tender evaluation / Contract award; or
- 24.2.9 the Tenderer engages in corrupt or fraudulent practices in competing for the Contract award;
- 24.2.10 the Tenderer fails to meet all the requirements of Tender Eligibility / Qualification Criteria (Clause-7);
- 24.2.11 the Tenderer fails to meet the evaluation criteria requirements (clause-22);
- 24.2.12 the tenderer has been blacklisted by any public or private sector organization;
- 24.2.13 the tenderer has been served any legal notices or displeasure letters by any public sector organization on serious failures to provide satisfactory services;
- 24.2.14 the tenderer has mentioned any financial implication(s) in the financial proposal that is in contradiction to this document and Government rules and regulations.
- 24.2.15 there is any discrepancy between bidding documents and bidder's proposal i.e. any non-conformity or inconsistency or informality or irregularity in the submitted bid.
- 24.2.16 the Tenderer submits any financial conditions as part of its bid which are not in conformity with tender document.
- 24.2.17 Non-submission of verifiable proofs against the mandatory as well as general documentary, qualification and eligibility related requirements
- 24.2.18 If the rates quoted by vendor are not workable or on higher side etc.

25. Award Criteria

- 25.1. At first step, eligible bidder(s)/tenderer(s) as per clause-7 (Tender Eligibility) of this tender document fulfilling the qualification and technical evaluation criteria against each Lot will stand technically qualified.
- 25.2. At second step, technically qualified and successful bidder(s)/tenderer(s) will be evaluated in the light of all Pre-Conditions, necessary requisites and shall be selected on lowest cost quoted as per rules and fulfilling all codal formalities against each Lot, irrespective of their score in the previous step.

26. Acceptance Letter

As per provisions of Rule (55) of Punjab Procurement Rules 2014, the Purchaser shall issue the Acceptance Letter to the successful Tenderer, at least after 10 days of announcement of bid evaluation reports (Ref. Rule-37 of PPRA Rules, 2014) and prior to the expiry of the original validity period or extended validity period of the Tender, which shall constitute a contract, until execution of the formal Contract against each Lot.

27. Performance Security

- 27.1 The successful Tenderer/The Contractor against each Lot shall furnish Performance Security as under:
 - 27.1.1 within) twenty eight (28) days of the receipt of the Acceptance Letter from the Purchaser;
 - 27.1.2 LOT wise performance security (Separate for each LOT, if the bidder is successful for more than one LOT) would be submitted by the Bidder;

- 27.1.3 in the form of a Bank Guarantee, issued by a scheduled bank operating in Pakistan, as per the format provided in the Tender Document;
 - 27.1.4 for a sum equivalent to 10% of the contract value;
 - 27.1.5 denominated in Pak Rupees;
 - 27.1.6 have a minimum validity period until the date of expiry of warranty period, support period or termination of services, or fulfillment of all obligations under the contract, whichever is later. No other shape or form of performance security shall be acceptable with any validity less than the prescribed time period.
- 27.2 The Performance Security shall be payable to the Purchaser, on occurrence of any / all of the following conditions:
- 27.2.1 If the Contractor commits a default under the Contract;
 - 27.2.2 If the Contractor fails to fulfill the obligations under the Contract;
 - 27.2.3 If the Contractor violates any of the terms and conditions of the Contract.
- 27.3 The Contractor shall cause the validity period of the performance security to be extended for such period(s) as the contract performance may be extended. The Performance Security shall be returned to the Tenderer within thirty working days after the expiry of its validity on written request from the Contractor.
- 27.4 In case the Contractor fails to furnish Performance security in the shape of bank guarantee within the stipulated period given under Letter of Acceptance and subsequent formal contract, or till end of the currency of the said contract, the amount of bank guarantee, as required, shall be deducted from the amount payable to the Contractor.
- 28. Redressal of grievances by the procuring agency**
- 28.1 The Purchaser has constituted a committee comprising of odd number of persons, with proper powers and authorizations, to address the complaints of bidders that may occur prior to the entry into force of the procurement contract.
- 28.2 Any bidder feeling aggrieved by any act of the Purchaser after the submission of his bid may lodge a written complaint concerning his grievances not later than ten days after the announcement of the bid evaluation report.
- 28.3 The committee shall investigate and decide upon the complaint within fifteen days of the receipt of the complaint.
- 28.4 Mere fact of lodging of a complaint shall not warrant suspension of the procurement process.
- 28.5 Any bidder not satisfied with the decision of the committee of the Purchaser may lodge an appeal in the relevant court of jurisdiction.

TERMS & CONDITIONS OF THE CONTRACT

Contract Title:

**1.PROCUREMENT OF HARDWARE,SOFTWARE,
RENOVATION SERVICES FOR OPDs IN DHQ HOSPITALS**

**2.DEPLOYMENT OF CENTRALIZED MEDICINE
PROCUREMENT MANAGEMENT SYSTEM**

**3.HARDWARE AND SOFTWARE FOR VIDEO
CONFERENCING**

[Name of Contractor]

Dated:

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III.	Technical Specifications

This CONTRACT AGREEMENT (this “Contract”) made as of the **[day]** of **[month]**, **[year]**, between **[full legal name of the Purchaser]** (the “Purchaser”), on the one part,

and

[full legal name of Contractor], on the other part severally liable to the Purchaser for all of the Contractor’s obligations under this Contract and is deemed to be included in any reference to the term “the Contractor.”

RECITALS

WHEREAS,

- (a) The Government through the Purchaser intends to spend a part of its budget / funds for making eligible payments under this contract. Payments made under this contract will be subject, in all respects, to the terms and conditions of the Contract in lieu for supply of goods/services as described in the contract.
- (b) The Purchaser has requested the Contractor to provide certain supply of Goods/items as described in Tender Document; and
- (c) The Contractor, having represented to the Purchaser that it has the required professional skills, and personnel and technical resources, has agreed to provide such services on the terms and conditions set forth in this Contract.

NOW THEREFORE, the Parties to this Contract agree as follows:

- 1. The Contractor hereby covenants with the Purchaser to supply the Goods and provide the Services and to remedy defects / damage therein, at the time and in the manner, in conformity in all respects with the provisions of the Contract, in consideration of the payments to be made by the Purchaser to the Contractor.
- 2. The Purchaser hereby covenants with the Contractor to pay the Contractor, the Contract Price or such other sum as may become payable, at the times and in the manner, in conformity in all respects with the provisions of the Contract, in consideration of supply of the Goods and provision of the Services and remedying of defects / damage therein.
- 3. The following shall be deemed to form and be read and construct as integral part of this Contract:
 - a. The Tender Document
 - b. Bidder’s Proposal
 - c. Terms and Conditions of the Contract
 - d. Special Stipulations
 - e. The Technical Specifications
 - f. Tender Form
 - g. Price Schedule
 - h. Affidavit(s)
 - i. Authorized Dealership / Agency Certificate
 - j. Performance Security

- k. Service Level Agreement (SLA) (if required)
- l. Non-Disclosure Agreement (if required)
- m. Any Standard Clause acceptable for Purchaser

4. This Contract shall prevail over all other documents. In the event of any discrepancy / inconsistency within the Contract, the above Documents shall prevail in the order listed above.

IN WITNESS whereof the Parties hereto have caused this Contract to be executed in accordance with the laws of **Pakistan** as of the day, month and year first indicated above.

For **[full legal name of the Purchaser]:**

For **[full legal name of the Contractor]:**

Signature

Signature

Name

Name

Witnessed By:

Witnessed By:

WITNESSES

Signature _____
 CNIC # _____
 Name _____
 Designation _____
 Address _____

Signature _____
 CNIC # _____
 Name _____
 Designation _____
 Address _____

II. General Conditions of Draft Contract

29. Contract

The Purchaser shall, after receipt of the Performance Security from the successful Tenderer, send the Contract provided in the Tender Document, to the successful Tenderer. Within three working days of the receipt of such Contract, the Tenderer shall sign and date the Contract and return it to the Purchaser.

30. Contract Duration

The Contract duration shall be for the period of two (2) years starting from the date of delivery/ issuance of LOA, installation & commissioning of all Goods/Equipment/Items/services till end of Support and Maintenance Period.

31. Contract Documents and Information

The Contractor shall not, without the Purchaser's prior written consent, make use of the Contract, or any provision thereof, or any document(s), specifications, pattern(s), sample(s) or information furnished by or on behalf of the Purchaser in connection therewith, except for purposes of performing the Contract or disclose the same to any person other than a person employed by the Contractor in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only as far as may be necessary for purposes of such performance.

32. Contract Language

The Contract and all documents relating to the Contract, exchanged between the Contractor and the Purchaser, shall be in English. The Contractor shall bear all costs of translation to English and all risks of the accuracy of such translation.

33. Standards

The Goods supplied and the Services provided under this Contract shall conform to the authoritative latest industry standards.

34. Commercial Availability

- 34.1 The Services supplied under this Contract shall be commercially available at the time of signing of the contract. Commercial availability means that such Services shall have been rendered / delivered under two separate contracts by service provider globally / locally
- 34.2 The Goods supplied under this Contract shall be commercially available at the time of signing of the contract. Commercial availability means that such Goods shall have been sold, installed and operationalized in more than two installations initiated under two separate contracts by manufacturer globally / locally.

35. Patent Right

The Contractor shall indemnify and hold the Purchaser harmless against all third party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods / the Service or any part thereof.

36. Execution Schedule

The Contractor shall deliver Goods/Equipment/Items/services against all LOTs (LOT 1,2,3

except Gen-sets in Lot 1) within Six (06) weeks from the issuance of Letter of Acceptance (LOA). The Contractor shall deliver Gen-sets (in LOT # 1), within Twelve (12) weeks from the issuance of Letter of Acceptance (LOA).

37. Packing

The Contractor shall provide such packing of the Goods as is sufficient to prevent their damage or deterioration during storage / transit to their final destination as indicated in the Contract. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the final destination and withstand, without limitation, rough handling, exposure to extreme temperatures, salt and precipitation at all points in storage / transit. The Contractor shall arrange and pay for the packing of the Goods to the place of destination as specified in the Contract, and the cost thereof shall be included in the Contract Price.

38. Insurance

The Contractor may provide such insurance of the Goods as is sufficient to protect against their damage or deterioration during storage / transit to their final destination as indicated in the Contract. The Contractor shall arrange and pay for the insurance of the Goods to the place of destination as specified in the Contract, and the cost thereof shall be included in the Contract Price.

39. Labeling

The Goods supplied under the Contract, shall be clearly labeled so as to correspond with the delivered documentation, with proper labeling scheme provided by the Client. All networking equipment, cables, connectors, ports, boxes shall be clearly labeled.

40. Delivery

- 40.1 The Contractor shall indicate his delivery approach clearly specifying the requirements for packing, shipping and unpacking of deliverable hardware with any associated/relevant software and its documentation. The approach shall address shipment of deliverables to the various designated (installation) sites. The approach shall also specify any special shipping constraints such as custom requirements, security requirements, access arrangement or loading dock requirements. The Contractor shall deliver the Goods at various Government Offices in Punjab, as specified by the Purchaser at the time of delivery.
- 40.2 The Goods shall remain at the risk and under the physical custody of the Contractor until the delivery, testing and taking over of the Goods is completed.
- 40.3 The Contractor shall ensure that the Goods shall be delivered complete to enable the testing and training to proceed without interruption. If it shall appear to the Client that the Goods have been or are likely to be delayed by reason of incomplete delivery or for any other reasons, he may require the Contractor at the expense of the Contractor to dispatch the missing items of the Goods or suitable replacements thereof to the site of delivery by the fastest available means including air freight.
- 40.4 The Contractor shall include in the Tender a detailed logistics plan which shall include support details for transportation, mobilization and personnel scheduling during project implementation and the warranty period. The Contractor shall provide maintenance, supply and procurement support necessary for Client to maintain all system, at the contracted performance and reliability level. The Contractor shall arrange and pay for the transport of the Goods to the place of destination as specified in the Contract.

41. Operation and Maintenance

The Contractor will Support and Maintain the Goods/Equipment/Items/Services for the period

two (2) years, starting from the date of delivery, installation, deployment, Commissioning and testing of all Goods/Service/items. Support and Maintenance will be governed by SLA , which will be signed at the time of signing of Contract.

42. Installation and Implementation

- 42.1 The Contractor shall ensure that the implementation design conforms to an open standard by which new services can be added without disruption to existing services.
- 42.2 The Contractor shall ensure that the implementation is fault tolerant. This is accomplished by supplying a set of programs and procedures that allow the system recovery or roll back when a fault is detected.
- 42.3 The Contractor shall provide a document stating step-by-step procedures for installation and disaster recovery to the Purchaser.
- 42.4 The Contractor shall provide all the recent patches and updates for Firmware/Hardware, on a reliable media, with proper labeling, during the installation to the Purchaser.
- 42.5 The Contractor shall configure the system for high availability and reliability, of all hardware and software.
- 42.6 The Contractor shall submit detailed and complete installation, transition and cutover plan for the new system, installation procedures for the new components specifying equipment checkout, installation constraints, operational cutover, maintenance prior to Client acceptance and if special security and/or access arrangements are required.

43. Site Preparation

- 43.1 The Contractor shall be responsible to survey the site, prepare the site, determine power, air conditioning and floor space requirements, identify and install, if necessary, any special / additional power and air conditioning requirements, for the proposed equipment, if any.
- 43.2 The Purchaser and the Client shall facilitate the Contractor in discharge of the above responsibilities.

44. Safety

- 44.1 The Contractor shall be responsible for the embedding of safety features in the inherent design of the equipment, for elimination of identified hazards, including but not limited to high voltage, electromagnetic radiation, sharp points and edges, etc., and reduction of associated risk to personnel and equipment.
- 44.2 The Contractor shall be responsible for the addition of bilingual warnings and caution notices, where hazards cannot be eliminated or risks cannot be reduced.
- 44.3 The Contractor shall be responsible for the protection of the power sources, controls, and critical components of the redundant systems and subsystems by shielding or physical separation when possible.

45. Test Equipment and Tools

The Contractor shall evaluate the existing facilities and abilities of the Client to accomplish corrective and preventive maintenance and support and identify additional skills, test equipment and tools required to maintain and support the new equipment. Such test equipment and tools shall be state of the art in design aimed at providing an efficient, systematic and cost effective repair operation for all replaceable components.

46. Spare Parts and Support

- 46.1 The Contractor shall ensure that the all Goods provided by the Contractor, under the Contract are standard and incorporate all recent improvements in design and materials, unless provided

otherwise in the Contract.

- 46.2 The Contractor shall further ensure that the Goods provided by the Contractor, under the Contract shall have no defect, arising from design, materials, installation, configuration, or from any act or omission of the Contractor that may develop under normal use of the provided Goods.
- 46.3 The Contractor shall maintain sufficient backup stock of spare parts and tools locally at sites, for the maintenance of the supplied Goods, during the warranty period.
- 46.4 The Contractor shall ensure availability of spare parts and technical assistance for all components for at least three years, without major changes, after the completion of final acceptance.
- 46.5 The Contractor shall give six months advance notice on any discontinued part(s) with a suggestion for appropriate alternatives failing which will cause forfeiture of Performance Security.
- 46.6 The Contractor shall also identify and provide the following:
 - 46.6.1 Items (repairable spares, parts and consumable supplies) that are needed to maintain design performance, reliability and availability standards prescribed in the Technical Specifications. The quantity of spare parts and consumable items provided and kept shall be equal to the requirements for two year of operating stock;
 - 46.6.2 critical items, whose failure would cause a system failure;
 - 46.6.3 items of high cost and/or long lead time (over thirty working days);
 - 46.6.4 items whose design reliability is such that normal stock replenishment would not justify maintaining a level of the item in stock.

47. Inspection and Testing

- 47.1 The Client shall inspect and test the Goods supplied, the Services provided or the Works carried out, under the Contract, to verify their conformity to the Technical Specifications.
- 47.2 The inspections and tests shall be conducted at the premises of the Contractor / at the final destination. Where conducted at the premises of the Contractor, the Contractor shall provide all-reasonable facilities and assistance, including access to drawings, production data and online verification from official web site of the Manufacture, to the inspectors, at no charge to the Purchaser.
- 47.3 The Purchaser may reject the Goods, the Services or the Works if they fail to conform to the Technical Specifications, in any test(s) or inspection(s) and the Contractor shall either replace the rejected Goods, Services or Works or make all alterations necessary to meet the Technical Specifications, within three working days, free of cost to the Purchaser.
- 47.4 The Purchaser's post-delivery right to inspect, test and, where necessary, reject the Goods shall in no way be limited or waived by reason of pre-delivery inspection, testing or passing of the Goods.
- 47.5 Nothing contained in this document shall, in any way, release the Contractor from any Warranty or other obligations under the Contract.

48. Taking-Over Certificate

- 48.1 The Contractor shall, by written notice served on the Client with a copy to the Purchaser, apply for a Taking-Over Certificate.
- 48.2 The Client shall, within seven days of receipt of Contractor's application, either issue the Taking-Over Certificate to the Contractor with a copy to the Purchaser, stating the date of successful inspection / testing of the Goods or any portion thereof, for their intended purposes; or reject the application giving the reasons and specifying the work required to be done by the Contractor to enable the Taking-Over Certificate to be issued.
- 48.3 Nothing contained in this document shall, in any way, release the Contractor from any Warranty or other obligations under the Contract.

49. Warranty

- 49.1 The Contractor shall warrant to the Purchaser that the Goods supplied by the Contractor, under the Contract are genuine, brand new, non- refurbished, un-altered in any way, of the most recent or current model, imported through proper channel, and incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.
- 49.2 The Contractor shall further warrant that the Goods/Services supplied by the Contractor, under the Contract shall have no defect, arising from design, materials, workmanship or from any act or omission of the Contractor that may develop under normal use of the supplied Goods/Services.
- 49.3 The Contractor shall provide Manufacturer's warranty for minimum One (1) year (hereinafter referred as Warranty Period) after the issue of Taking-over Certificate in respect of Goods, the Services and the Works, or any portion thereof, as the case may be, which will include:
- 49.3.1 Free, on site repair / replacement of defective / damaged parts and labor, within 48 hours of intimation;
- 49.3.2 Free on site replacement of defective / damaged Goods, if repair of such Goods involves a duration exceeding within 48 hours of intimation;
- 49.4 The Contractor shall clearly mention Terms and Conditions of service agreements for the Goods supplied after the expiry of initial warranty period. In case of International Warranties, the local authorized dealers shall mention their service and warranty setup, details of qualified engineers, etc.
- 49.5 The Warranty Period shall start from the date of installation / configuration / deployment of the Goods on site.
- 49.6 The Client shall, by written notice served on the Contractor with a copy to the Purchaser, promptly indicate any claim(s) arising under the warranty.
- 49.7 The Contractor shall, within the prescribed time period, after receipt of such notice, repair or replace the defective / damaged Goods or parts thereof on site, without any cost to the Purchaser.
- 49.8 The end user licenses, end user warranties and end user contracting support services shall be in the name of Purchaser, for the Goods supplied, the Services provided and the Works done, under the Contract.

50. Ownership of Goods and Replaced Components

Goods to be supplied to the Purchaser, pursuant to the Contract, shall become the property of the Purchaser when the Goods are taken over by the Purchaser. Defective components to be replaced by the Contractor, pursuant to the Contract, shall become the property of the Contractor as and where it lies.

51. Defects Liability Expiry Certificate

- 51.1 The Contractor shall, after expiry of the warranty period, by written notice served on the Client with a copy to the Purchaser, apply for a Defects Liability Expiry Certificate.
- 51.2 The Client shall, within seven days of receipt of such notice, either issue the Defects Liability Expiry Certificate to the Contractor with a copy to the Purchaser, stating the date of expiry of the Warranty Period for all the Goods supplied and fulfillment of all obligations by the Contractor, under the Contract; or reject the application giving the reasons and specifying the work required to be done by the Contractor to enable the Defects Liability Expiry Certificate to be issued.

52. Payment

- 52.1 The Contractor shall provide all necessary supporting documents along with invoice.

- 52.2 The Contractor shall submit an Application for Payment, to the Purchaser. The Application for Payment shall: be accompanied by such invoices, warranty cards, receipts or other documentary evidence as the Purchaser may require; state the amount claimed; and set forth in detail, in the order of the Price Schedule, particulars of the Goods supplied, the Services provided and the Works done, up to the date of the Application for Payment and subsequent to the period covered by the last preceding Payment, if any.
- 52.3 The Purchaser shall get verified the details of Goods/equipment/services delivered against the invoice from the concerned Technical Team of PITB and Payment shall be made on complete delivery of Goods/equipment/services after issuance of satisfactory certificate by concerned technical team, as per details given in relevant Letter of Acceptance.
- 52.4 The Purchaser shall pay the amount verified within thirty (30) days. Payment shall not be made in advance and against partial deliveries. The Purchaser shall make payment for the Goods supplied, the Services provided and the Works done as per, to the Contractor, as per Government policy, in Pak Rupees, through treasury cheque.
- 52.5 Payment against services shall be made on monthly basis as per actual and issuance of satisfactory certificate by the concerned team of the Purchaser. The Purchaser shall pay the amount verified by the concerned team of the Purchaser within thirty (30) days to The Contractor, as per Government policy, in the currency of the Tender, through treasury cheque.
- 52.6 The Contractor shall cause the validity period of the performance security to be extended for such period(s) as the contract performance may be extended. In case the Contractor fails to submit bank guarantee with extended validity period for such period(s) as the contract performance may be extended, an amount equal to 10% of total contract value shall be deducted from the payments to be made against the contract
- 52.7 All payments shall be subject to any and all taxes, duties and levies applicable under the laws of Pakistan, for the whole period starting from issuance of Acceptance Letter till termination of the signed contract in this regard.
- 52.8 Support and Maintenance payments shall be made on monthly basis.

53. Price

The Contractor shall not charge prices for the Goods supplied, the Services provided and for other obligations discharged, under the Contract, varying from the prices quoted by the Contractor in the Price Schedule.

54. Contract Amendment

- 54.1 The Purchaser may at any time, by written notice served to the Contractor, alter or amend the contract for any identified need/requirement in the light of prevailing rules and regulations.
- 54.2 The Contractor shall not execute any Change until and unless the Purchaser has allowed the said Change, by written order served on the Contractor with a copy to the Client.
- 54.3 The Change, mutually agreed upon, shall constitute part of the obligations under this Contract, and the provisions of the Contract shall apply to the said Change.
- 54.4 No variation in or modification in the Contract shall be made, except by written amendment signed by both the Purchaser and the Contractor.

55. Assignment / Subcontract

- 55.1 The Contractor shall not assign or sub-contract its obligations under the Contract, in whole or in part, except with the Purchaser's prior written consent.
- 55.2 The Contractor shall guarantee that any and all assignees / subcontractors of the Contractor shall, for performance of any part / whole of the work under the contract, comply fully with the terms and conditions of the Contract applicable to such part / whole of the work under the contract.

56. Extensions in time for performance of obligations under the Contract

If the Contractor encounters conditions impeding timely performance of any of the obligations,

under the Contract, at any time, the Contractor shall, by written notice served on the Purchaser with a copy to the Client, promptly indicate the facts of the delay, its likely duration and its cause(s). As soon as practicable after receipt of such notice, the Purchaser shall evaluate the situation and may, at its exclusive discretion, without prejudice to any other remedy it may have, by written order served on the Contractor with a copy to the Client, extend the Contractor's time for performance of its obligations under the Contract.

57. Liquidated Damages

If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, without prejudice to any other right of action / remedy it may have, deduct from the Contract Price, as liquidated damages, a sum of money @0.25% of the total Contract Price which is attributable to such part of the Goods / the Services / the Works, in consequence of the failure / delay, be put to the intended use, for every day between the scheduled delivery date(s), with any extension of time thereof granted by the Purchaser, and the actual delivery date(s). Provided that the amount so deducted shall not exceed, in the aggregate, 50% of the Contract Price.

58. Blacklisting

If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract or found to have engaged in corrupt or fraudulent practices in competing for the award of contract or during the execution of the contract, the Purchaser may without prejudice to any other right of action / remedy it may have, blacklist the Contractor, either indefinitely or for a stated period, for future tenders in public sector, as per provision of Punjab Procurement Rules, 2014 and PITB Procurement Regulations and Guidelines.

59. Forfeiture of Performance Security

59.1 The Performance Security shall be forfeited by the Purchaser, on occurrence of any / all of the following conditions:

59.1.1. If the Contractor commits a default under the Contract;

59.1.2. If the Contractor fails to fulfill any of the obligations under the Contract;

59.1.3. If the Contractor violates any of the terms and conditions of the Contract.

59.2 The Contractor shall cause the validity period of the performance security to be extended for such period(s) as the contract performance may be extended. In case the Contractor fails to submit bank guarantee with extended validity period for such period(s) as the contract performance may be extended, an amount equal to 10% of total contract value shall be deducted from the payments to be made against the contract.

59.3 If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, without prejudice to any other right of action / remedy it may have, forfeit Performance Security of the Contractor.

59.4 Failure to supply required items/services within the specified time period will invoke penalty as specified in this document. In addition to that, Performance Security amount will be forfeited and the company will not be allowed to participate in future tenders as well.

60. Termination for Default

60.1 If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, at any time, without prejudice to any other right of action / remedy it may have, by written notice served on the Contractor with a copy to the Client, indicate the nature of the default(s) and terminate the Contract, in whole or in part,

without any compensation to the Contractor. Provided that the termination of the Contract shall be resorted to only if the Contractor does not cure its failure / delay, within fifteen working days (or such longer period as the Client may allow in writing), after receipt of such notice.

- 60.2 If the Purchaser terminates the Contract for default, in whole or in part, the Purchaser may procure, upon such terms and conditions and in such manner as it deems appropriate, Goods / Services / Works, similar to those undelivered, and the Contractor shall be liable to the Purchaser for any excess costs for such similar Goods / Services / Works. However, the Contractor shall continue performance of the Contract to the extent not terminated.

61. Termination for Insolvency

If the Contractor becomes bankrupt or otherwise insolvent, the Purchaser may, at any time, without prejudice to any other right of action / remedy it may have, by written notice served on the Contractor with a copy to the Client, indicate the nature of the insolvency and terminate the Contract, in whole or in part, without any compensation to the Contractor.

62. Termination for Convenience

- 62.1 Any of the parties may, at any time, by written notice served on the other party with a copy to the Client, terminate the Contract, in whole or in part, for its convenience, without any compensation to the other party.

- 62.2 The Goods and the Services which are complete or to be completed by the Contractor, within thirty working days after the receipt of such notice, shall be accepted by the Purchaser. For the remaining Goods, the Purchaser may elect:

62.2.1 to have any portion thereof completed and delivered; and/or

62.2.2 to cancel the remainder and pay to the Contractor an agreed amount for partially completed Goods, Services, Works and materials / parts previously procured by the Contractor for the purpose of the Contract, together with a reasonable allowance for overhead & profit.

63. Force Majeure

- 63.1 For the purpose of this contract "Force Majeure" means an event which is beyond the reasonable control of a party and which makes a party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances, and includes, but is not limited to, War, Riots, Storm, Flood or other industrial actions (except where such strikes, lockouts or other industrial are within the power of the party invoking Force Majeure), confiscation or any other action by Government agencies. In all disputes between the parties as to matters arising pursuant to this Contract, the dispute be referred for resolution by arbitration under the Pakistan Arbitration Act, 1940, as amended, by one or more arbitrators selected in accordance with said Law. The place for arbitration shall be Lahore, Pakistan. The award shall be final and binding on the parties.

- 63.2 The Contractor shall not be liable for liquidated damages, forfeiture of its Performance Security, blacklisting for future tenders, termination for default, if and to the extent his failure / delay in performance / discharge of obligations under the Contract is the result of an event of Force Majeure.

- 63.3 If a Force Majeure situation arises, The Contractor shall, by written notice served on The Purchaser, indicate such condition and the cause thereof. Unless otherwise directed by The Purchaser in writing, The Contractor shall continue to perform under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

- 63.4 Force Majeure shall not include (i) any event which is caused by the negligence or intentional action of a Party or Agents or Employees, nor (ii) any event which a diligent Party could reasonably have been expected to both (A) take into account at the time of the conclusion of

- this Contract and (B) avoid or overcome in the carrying out of its obligations here under.
- 63.5 Force Majeure shall not include insufficiency of funds or failure to make any payment required hereunder.
- 64. Dispute Resolution/Arbitration**
- 64.1 The Purchaser and the Contractor shall make every effort to amicably resolve, by direct informal negotiation, any disagreement or dispute arising between them under or in connection with the Contract.
- 64.2 If, after thirty working days, from the commencement of such informal negotiations, the Purchaser and the Contractor have been unable to amicably resolve a Contract dispute, either party may, require that the dispute be referred for resolution by arbitration under the Pakistan Arbitration Act, 1940, as amended, by one or more arbitrators selected in accordance with said Law. The place for arbitration shall be Lahore, Pakistan. The award shall be final and binding on the parties.
- 65. Statutes and Regulations**
- 65.1 The Contract shall be governed by and interpreted in accordance with the laws of Pakistan.
- 65.2 The Contractor shall, in all matters arising in the performance of the Contract, conform, in all respects, with the provisions of all Central, Provincial and Local Laws, Statutes, Regulations and By-Laws in force in Pakistan, and shall give all notices and pay all fees required to be given or paid and shall keep the Purchaser indemnified against all penalties and liability of any kind for breach of any of the same.
- 65.3 The Courts at Lahore shall have the exclusive territorial jurisdiction in respect of any dispute or difference of any kind arising out of or in connection with the Contract.
- 66. Taxes and Duties**
- The Contractor shall be entirely responsible for all taxes, duties and other such levies imposed make inquiries on income tax / sales tax to the concerned authorities of Income Tax and Sales Tax Department, Government of Pakistan.
- 67. Contract Cost**
- The Contractor shall bear all costs / expenses associated with the preparation of the Contract and the Purchaser shall in no case be responsible / liable for those costs / expenses. The successful bidder shall provide legal stamp papers of relevant value according to Govt rules and regulations for signing of the formal contract.
- 68. The Client**
- 68.1 The Client shall only carry out such duties and exercise such authority as specified in the Contract. The Client shall have no authority to relieve the Contractor of any of his obligations under the Contract, except as expressly stated in the Contract.
- 68.2 The Contractor shall proceed with the decisions, instructions or approvals given by the Client in accordance with these Conditions.
- 68.3 The Client shall conform to all the relevant clauses of this Tender Document to carry out all responsibilities assigned thereto in a timely manner.
- 69. Authorized Representative**
- 69.1 The Purchaser, the Client or the Contractor may, at their exclusive discretion, appoint their Authorized Representative and may, from time to time, delegate any / all of the duties / authority, vested in them, to their authorized Representative(s), including but not limited to, signing on their behalf to legally bind them, and may, at any time, revoke such delegation.
- 69.2 The Authorized Representative shall only carry out such duties and exercise such authority as may be delegated to him, by the Purchaser, the Client or the Contractor.
- 69.3 Any such delegation or revocation shall be in writing and shall not take effect until notified to the other parties to the Contract.

- 69.4 Any decision, instruction or approval given by the Authorized Representative, in accordance with such delegation, shall have the same effect as though it had been given by the Principal.
- 69.5 Notwithstanding Clause 69.2, any failure of the Authorized Representative to disapprove any Goods or Services or Works shall not prejudice the right of the Client to disapprove such Goods or Services or Works and to give instructions for the rectification thereof.
- 69.6 If the Contractor questions any decision or instruction of the Authorized Representative of the Purchaser / the Client, the Contractor may refer the matter to the Purchaser / the Client who shall confirm, reverse or vary such decision or instruction.

70. Waiver

Failure of either party to insist upon strict performance of the obligations of the other party, under the Contract, shall in no way be deemed or construed to affect in any way the right of that party to require such performance.

71. Training

- 71.1 The Contractor shall arrange and undertake a comprehensive training program for the staff nominated by the Purchaser / the Client to ensure that they shall acquire a good working knowledge of the operation, and general maintenance of the Goods to be supplied under the Contract.
- 71.2 In case of non-compliance with instructions, non-cooperation or other difficulties experienced by the Contractor with regard to any of these personnel, the Contractor shall apprise the Purchaser / Client and proceed to implement suitable remedial measures after consultation with them.

72. Documentation

The Contractor shall furnish the user documentation, the operation manuals, and service manuals for each appropriate unit of the supplied Goods and other information pertaining to the performance of the Goods, in hard copy format, in soft copy format and in the form of on-line help, before the Goods are taken over by the Purchaser.

73. Special Stipulations

SCHEDULE-A, SPECIAL STIPULATIONS									
For ease of Reference, certain special stipulations are as under:									
Bid Security (Earnest Money)	The Contractor shall furnish the Bid Security (earnest Money) as under: separately against each LOT; in the form of Demand Draft / Pay Order / Call Deposit Receipt, in the name of the Purchaser; denominated in Pak Rupees; for amounts as mentioned in following table against different lots; <table border="1"> <thead> <tr> <th>Lot #</th><th>Bid Security Amount (PKR)</th></tr> </thead> <tbody> <tr> <td>1</td><td>1,500,000</td></tr> <tr> <td>2</td><td>30,000</td></tr> <tr> <td>3</td><td>70,000</td></tr> </tbody> </table> Have a minimum validity period of one hundred twenty (120) days from the last date for submission of the Tender or until furnishing of the Performance Security, whichever is later	Lot #	Bid Security Amount (PKR)	1	1,500,000	2	30,000	3	70,000
Lot #	Bid Security Amount (PKR)								
1	1,500,000								
2	30,000								
3	70,000								
Performance Security	The successful Contractor shall furnish Lot wise Performance Security as under: within twenty eight (28) days of the receipt of the Acceptance Letter from the Purchaser; in the form of a Bank Guarantee, issued by a scheduled bank operating in Pakistan, as per the format provided in the Tender Document; for a sum equivalent to 10% of the total contract value; denominated in Pak Rupees; Have a minimum validity period until the date of expiry of warranty period, support period or termination of services, or fulfillment of all obligations under the contract, <u>whichever is later.</u>								
LOT 01: Delivery of Hardware, software, Services, Infrastructure, Renovation work and installation of AC, Gen Set, Fans and Queue Management System (QMS) etc.	LOT One (01) Within Six (06) weeks from the issuance of Letter of Acceptance (LOA). However, Gen-Sets (LOT 1, Item # 9) may be provided within 12 Weeks of Letter of Acceptance (LOA)								
LOT 02: Software solution for Medicine Procurement	LOT Two (02) Within Six (06) weeks from the issuance of Letter of Acceptance (LOA).								

LOT 03 Software and Hardware for video conference	LOT Three (03) Within Six (06) weeks from the issuance of Letter of Acceptance (LOA)
Liquidated damages for failure / delay in supply / installation / configuration of Goods / Services / Works by the Contractor	If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, without prejudice to any other right of action / remedy it may have, deduct from the Contract Price, as liquidated damages, a sum of money @0.25% of the total Contract Price which is attributable to such part of the Goods / the Services / the Works, in consequence of the failure / delay, be put to the intended use, for every day between the scheduled delivery date(s), with any extension of time thereof granted by the Purchaser, and the actual delivery date(s). Provided that the amount so deducted shall not exceed, in the aggregate, 50% of the Contract Price.

ANNEXURE-A**TECHNICAL SPECIFICATIONS OF HARDWARE****LOT#1 [PROCUREMENT OF HARDWARE, SOFTWARE, RENOVATION SERVICES
FOR OPDs IN DHQ HOSPITALS]**

LOT#1, ITEM#1 DESKTOP COMPUTERS - CORE i5 Qty. 75	
ITEM	Description
Processor	Processor: Intel Core i5 6400 or higher processor, 3.0 GHz processor or higher
Mother Board	Intel Chipset
Memory	8 GB DDR-3, 1600 DIMM RAM
Hard Disk Drive	500 GB with 7200 RPM SATA HDD, or higher
Super Drive Internal	CD+/-RW and 8X DVD RW 16X DVD R, compatible with Microsoft Windows 2000/XP/2003/Vista/7 and Linux
Display Card/Sound Card	Built-in Video Graphics Display Sound Card: On-Board
Network Adapter	Built-in 10/100/1000 base-T Gigabit Ethernet card (Microsoft Windows 2000/XP/2003/Vista/7, Linux Supportive) Wake on LAN (WOL) support, Wireless network card 802.11 a/g/n, Wireless LAN Card
Monitor	18.5" LED Backlit Monitor. Low Radiation, 1024x768 Resolution Supportive or higher
Mouse and Key Board	Standard Keyboard and 2.0 USB 2-Button Optical Mouse with Scroll
Casing	manufacturer Standard tower casing with standard Power Supply
I/O Interface and Expansion Slot	Six USB 2.0 ports, Two PCI Express slots etc.
Note: One (01) Years Parts and Labor warranty for all components on site, as mentioned under clause-49	

LOT#1, ITEM#2 MEDIUM DUTY PRINTER QTY. 30	
Item	Description
Network Medium Duty Laser Printer	Minimum Print Speed: 30 PPM or higher, Processor 600 MHz or higher, Resolution: 1200 by 1200 dpi or higher image quality. 128 MB RAM or higher, Auto Duplex Printing Paper Handling: Legal, A4 & letter size paper. 2 Paper Tray(s), Network Ready RJ45 port. Other standard features drivers, along with USB 2.0 cable.
Note: One (01) Year Parts and Labor warranty for all components on site, as mentioned under clause-49	

LOT#1, ITEM#3 UPS - 1KVA QTY 75		
S #	ITEM	DESCRIPTION (Minimum Specifications)
1	1 KVA	1.0 KVA with dry batteries, surge protection, processor control, Line Interactive Technology, at least 10 minutes backup time or higher on a single PC with 17" CRT Monitor, 4 - 5 hours recharge time, Serial/USB Port, Plug and Play, with other standard features.
Note: One (01) Year Parts and Labor warranty for all components on site, as mentioned under clause-49		

LOT#1, ITEM#4 [LAPTOP CORE-i5] QTY. 12		
S.#	ITEM	DESCRIPTION
1	Processor	5 th Generation or Higher Intel(R) Core(TM) i5 Processor
2	Mother Board	Intel Chipset
3	Memory	8GB 1600MHz DDR3L 1DM or higher
4	Hard Disk Drive	500GB Hard Drive or higher

5	Super Drive Internal	DVD/-RW Super Multi DL
6	Video / Display Card	On Board graphics controller, 2GB Graphics Card or higher
7	Sound Card	On Board, Standard
8	Network Adapter	On-Board 10/100/1000 base-T Gigabit Ethernet card (Microsoft Windows 2000/XP/2003/Vista/7/8/10, Linux Supportive), On-Board Wireless LAN Card
9	LCD Display	14" or Higher
10	Integrated I/O Interfaces	2 USB 2.0 ports, 1 USB 3.0 ports, Ethernet Card, Wi-Fi (Wireless 802.11 b/g/n), Bluetooth and Other Standard Features.
11	Batteries & Power Adaptor	Battery with 3-4 hours backup or higher and Power Adapter
12	Mouse & Keyboard	Standard keypad and integrated touch pad
13	Carrying Case	Original Standard Carrying Case as per manufacturer standard
14	Mouse (External)	2.0 USB 2-Button optical mouse with scroll
15	Camera	HD 720p Built-in camera
Note: One (01) Year Parts and Labor warranty for all components on site, as mentioned under clause-49		

LOT#1, Item #5 LAPTOP CORE-i7 QTY. 01		
S.#	ITEM	DESCRIPTION
1	Processor	Intel M Processor Intel® Core™ i7 Processor 6 th generation processor or higher
2	Mother Board	Intel Chipset
3	Memory	Memory 8 GB of DDR-III 1333 MHz
4	Hard Disk Drive	Hard Disk Drive Min 750 GB Hard Drive or Higher
5	Super Drive Internal	DVD/-RW Super Multi DL
6	Video / Display Card	On Board graphics controller, 2GB Graphics Card or higher

7	Sound Card	On Board, Standard
8	Network Adapter	On-Board 10/100/1000 base-T Gigabit Ethernet card (Microsoft Windows 2000/XP/2003/Vista/7/8/10, Linux Supportive), On-Board Wireless LAN Card
9	LCD Display	14" or Higher
10	Integrated I/O Interfaces	2 USB 2.0 ports, 1 USB 3.0 ports, Ethernet Card, Wi-Fi (Wireless 802.11 b/g/n), Bluetooth and Other Standard Features.
11	Batteries & Power Adaptor	Battery with 3-4 hours backup or higher and Power Adapter
12	Mouse & Keyboard	Standard keypad and integrated touch pad
13	Carrying Case	Original Standard Carrying Case as per manufacturer standard
14	Mouse (External)	2.0 USB 2-Button optical mouse with scroll
15	Camera	HD 720p Built-in camera
Note: One (01) Year Parts and Labor warranty for all components on site, as mentioned under clause-49		

LOT#1, ITEM#6 RENOVATION & PVC PANELLING	
PVC PANELING AND WOODEN CABINETS IN OPD WAITING AREA OF FOLLOWING HOSPITALS 1. DHQ HOSPITAL KASUR, 2. DHQ HOSPITAL NAROWAL, 3. DHQ HOSPITAL BAHAWALNAGAR, 4. DHQ HOSPITAL LAYYAH, 5. DHQ HOSPITAL BHAKKAR (Total QTY in five DHQs = 3000 S ft) PVC PANELLING: QTY PER HOSPITAL: 600 SQ FEET APPROX. WITH +/- 20% VARIATION SUPPLY & INSTALLATION WOODEN CABINETS: (Total QTY in five DHQs = 250 S ft) QTY PER HOSPITAL: 50 SQ FEET WITH +/- 20% VARIATION SUPPLY & INSTALLATION	
Item	Description
PVC PANEL and WOODEN CABINETS	Polyvinyl chloride with a paint and varnish finish to the front face. Panels marked with Ca-Zn on the leaflet are made of lead free u-PVC. This material should be certified to be safe in contact with foodstuffs and will not alter in colour to the presence of sulphurous substances. Wooden cabinets: Wooden Cabinets of Laminated sheets (To be installed at the back of registration counters) Vendor will visit the Facility (each DHQ) and quote the price in lump sum for each DHQ

LOT#1, ITEM#7 WAITING AREA SEATS & COMPUTER CHAIRS QTY. 225 (100+50+50+25)				
Sr #	Items	Description	Qty.	
1	3,4 and 5 Seater Waiting Area Seats	The unit intended for use in various location of the OPD to use as waiting area chairs. The unit shall be a mid-back chair. The unit should have supporting steel beam. The unit should have steel legs. The unit should have three (3), Four (4) and Five (5) seats in a row. General Requirements The size of unit seat shall be approximately 480mm (H) x 570mm (W). The length of the unit shall be as Three (3) seater – 1400mm (Approx.) Four (4) seater – 1900mm (Approx.) Five (5) seater – 2350mm (Approx.) The each seat length shall be approximately 450mm. The spacing between each seat shall be approximately 25mm. The frame structure shall be constructed with durable steel able to resist to rust. The unit should be heavy duty. The unit also must be sturdy and would not sink once sit upon.	Total 200 waiting area Chairs in five DHQs 100= 3 seater 50= 5 Seater 50 = 4 seater Equal Quantity of chairs are required in each DHQ	

	Computer Chairs	Computer Chairs Height adjustable revolving Computer Chair with heavy duty five wheels and armrest. Seat and back made of polyurethane foam with low pilling and permeable fabric. Overall height of the chair – 95 to 105 cm	25 Computer chairs (05 in each DHQ)	
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LOT#1, ITEM#8 [AC , FANS and Miscellanies things for OPD] PVC paneling in OPD waiting area/ Fixation/Installation of items				
Sr.#	Item	Description	QTY.	
1	Ceiling Fans	56 inches 3 wings ceiling fans of top renowned brands with installation/fixation and all relevant features and accessories	20 4 in each DHQ	
2	Bracket Fans	Wide Air Throw, 3Speed Adjustment, top renowned brands with installation/fixation and all relevant features, High Grade Copper Wire & Silicon Steel Sheet 3-StageUp and Down Adjustment Remote Control Option (Optional)	30 6 in each DHQ	
3	LED/ SMD Lights	LED/SMD lights of 18 watts with min diameter of 3 inches with fixation/installation (if Required to fix in ceiling)	150 30 in each DHQ	
4	Paintings of Quran Aayaat	Qurani ayaat framed with fixation/installation (3* 4 or higher feet)	50 10 in each DHQ	
05	Spot lights	Spots lights of 25 watts to increase the beauty with fixation/installation	50 10 in each DHQ	
6	Bar chains for maintaining queues	Steel bar chains covered with some soft leathers and foam inside the leather with fixation/installation (7 Feet Length each)	25 5 in each DHQ	
7	Fire Extinguishers	wall hanging fire extinguishers type = 2 KG Height = 385 mm, cylinder diameter = 110, filled weight = 3.7 KG, approx. width = 160 mm with all required accessories fixation and installation	25 5 in Each DHQ	
8	40 inch LED TV (waiting area)	DESIGN Type LED (wall hanging) Swivel Stand (Left/Right) VIDEO Screen Size:39.6" Measured Diagonally min Resolution:1080p , Clear Motion Rate: 960, Sound Mode: Standard, Speaker Type: Full Range WIRELESS CONNECTIVITY Wi-Fi : Optional	05 One (01) in each DHQ	

		FEATURES Auto Power Off, Clock & On/Off Timer INPUTS & OUTPUTS,HDMI,USB Port, Ethernet (optional) Composite In (AV), PC Audio Input (Mini Jack), PC/DVI Audio In (Mini Jack),Digital Audio Out (Optical), Audio Out (Mini Jack), POWER ENERGY STAR® Certified,	
9	Front Desk Counters	Front Desk Counters: (Wooden Counters with Marble Top and Glass fitting with proper drawer and computer /Printer space) Counter size: 4.5 feet wide (approx.)	25 Five (05) in Each DHQ Hospital
10	Supply and Installation of Split Air-Conditioner	MINIMUM TECHNICAL SPECIFICATION Units must have the following specification • 2 ton • 4 ton • LED Display • Low Voltage Operation • Copper wired • Auto Thermostat	Total Units = 40 20 Units = 4 tons (Cabinet/Standing unit AC) four (04) in each DHQ 20 Units = 2 Tons Wall hanging four (04) in each DHQ -With complete fixation/Installation and all necessary accessories and remote control -Vendor will make Units fully functional with circuit breakers Etc.
11	Janitorial n Wash Room/House Keeping Cleaning services	Two for each DHQ hospital	10 Persons Two (2) in each DHQ (Per Month basis)
12	<i>Door Closer</i>	Door closer which can close the door automatically, when it open (may be required)	10 Two (2) in each DHQ
13	Electric Water Cooler	Two Tap water dispensers 1. Cold water 2. Normal Water Tank Capacity = 30 L min. Body and water tank = Steel Main Cooling system must be made of Copper and Brass Efficient cooling function in hot weather.	10 Two in each DHQ

14	Paper Ream	White paper A 4 size min. 70 Gram or higher for printing	Total units 850 170 in each DHQ	
15	Printer toner/ cartridge black and white	Printer cartridge that can print 1500 pages approx.	Total units 200 40 in each DHQ	
Note				
1- One (01) Year Parts and Labor warranty for all components on site, as mentioned under clause-49				
2- In case of International Warranties, the local authorized dealers should mention their service and warranty setup, details				
3- Please mention the country of origin / manufacturing / assembly of the quoted brand / model				
4- Vendor will provide all the required items in respective DHQ separately				
5- Vendor will quote the janitorial price as lump sum for each DHQ				

LOT#1 ,ITEM # 9 GEN SET QTY 5	
Item	Description
150KVA	Supply, installation & commissioning of Diesel Generating set make of following capacity at 50C, 60% relative humidity assembled on painted welded steel bed-plate framework to accommodate engine complete with governor, balanced flywheel, and heavy duty starting battery, charger set and also external charger of 5 to 10A automatic cut off charging, engine panel with oil pressure and water temperature gauge, residential exhaust silencer, fuel tank, water separator, alternator, voltage regulator and provided with radio & TV,TV interference suppressers, complete with AMF , ATS panel with all necessary metering switches, indicators and manufacturers special tools, engine & alternator maintenance and instruction manuals, engine & alternator parts list, complete in all respects and as per specifications. and installation of weather proof locally fabricated from sheet steel , de rusted phosphate & electrostatic painted , supper silent sound proof CONOPY with noise level of 85 DB 1 at meter of following sizes D.G. set above complete with sound proof, flame retardant linings, sealed on surfaces, rust proof hinges with rubber , sunburst , stainless steel bolts & rivets, insulated Engine muffler mounted with in CANOPY, Extra fuel Storage tank rectangular (steel) 1000 or higher It attached with day tank and also 1 hp fuel transfer pump (pump with pipe line One inch) for oil shifting from storage to day tank complete in all respects and to the entire satisfaction of the manager project/ Consultants Voltage:400 V, Power Factor: 0.8 ,Frequency :50 Hz, Rpm: 1500 Random Frequency Variation: + 1 % ,Random Voltages Variation: + 1 % Note: It is the responsibility of Vendor to provide the diesel in the Genset and in return, vendor will be required to submit the relevant invoices on monthly basis for the reimbursement. The amount will be reimbursed as per actual basis All the relevant service will be done by company i.e. Oil change, Filter change, etc. for two Years under support and Maintenance
Note: One (1) Year Parts and Labour warranty for all components on site, as mentioned under clause-49	

LOT#1, ITEM # 10 QUEUE MANAGEMENT TICKET DISPENSER [Queue Management Touch Screen machine with LED display] (QTY 10)	
Item	Description
Queue Management System	Total Queue management Ticket Dispenser Machine = 10 (02 in each DHQ hospital) 4 Digits Counter display Screens = 30 (06 in each DHQ hospital)
KIOSK (15 inches or higher Touchscreen)	Total Keypads along with 3 digits Screen = 75 (15 in each DHQ hospital) Que Management System Token Machine with 15 inch touchscreen, Status Display : Dual Line Dot matrix

with thermal Printer	Counter Display : 4 Digit size 4.2 inch or higher Main Controller : Embedded Firmware At site Cabling Included Multimedia Speakers : Yes Customer Alert Soft tone & (English, Urdu Voice) Server Software (60 users) Supply, Installation, Testing and Commissioning of all system as per site requirements. System should be integrated with the software provided by the vendor
Note: One(01)Year Parts and Labor warranty for all components on site , as mentioned under clause-49	

LOT#1, ITEM#11 [Queue Management/EMR Software]

The solution will be used to achieve the following objectives:

- To provide a user friendly and easily adaptable solution for queue management and patient record management.
- To help administration to manage a seamless flow of patients from entry to exit.
- Minimization of wait times for patients in DHQ hospitals
- Providing a platform to manage patient health records effortlessly without any additional manual effort
- Improving patient record traceability
- Providing a reliable platform to analyze trends and in depth analysis of the state of healthcare in the province
- Provision of real time queue status information
- Regulating treatments and diagnosis by standardization of prescriptions
- Analyzing healthcare KPIs to make future projections regarding medicines, vaccinations and more.

SCOPE OF WORK

Queue Management /EMR Software

Each patient will see the doctor turn-wise in order of first arrival queueing system. Patients will be able to wait in a waiting area until their number is called. The crowd of patients around the doctor, which makes breathing and movement difficult, will be eliminated, and efficiency will be introduced.

Patient Registration

The system will have the function to register patients either by scanning CNIC or any other patient card if issued by hospital administration.

System will be integrated with external peripheral such as card readers, QR or barcode scanners or biometric scanner. For every patient, each visit to the hospital will be added to patient's timeline with complete history. For each patient's registration personal information, demographic details and patient's medical history will be recorded.

Triage and Vitals

They system will contain a module for entering Triage details of chief and secondary complaints as well as BMIS and vital statistics. Based on international standards, system will provide ideal vitals and statistics for a particular age. Comparative charts will be generated for easy patient consultation and diagnosis.

Clinical Notes

Doctors/Clinicians will be provided with an interactive interface with drop-down menus and checkboxes to record patient consultation details. Template driven approach will save precious time and doctors will also be able to define and customize frequently used templates. Proposed system will have transcription software available as a

free add-on to primary system and purchaser may decide to use the transcription software in future. The system will be based on unanimous coding scheme supported with the use of leading ICT/CPT codes.

Lab Orders

Having support of comprehensive module for lab orders and reports, system will enable integration of various workflows which includes doctors placing lab test orders and patients remotely accessing diagnostic reports. Lab orders will also form part of a patient's billing summary.

Prescription

System will enable doctors to generate e-prescription for patients. This would be recorded in patient's electronic medical record and pharmacy would be able to record dispensation through the same system as well. System will have updated inventory record of the medicines available in hospital pharmacy.

Pharmacy Automation

A separate module integrated with the system will enable automation of pharmacy's inventory control as well as re-ordering. A complete record of medicine dispensation along with prescriptions will be maintained using centralized system.

Mobile Access (Optional)

To ensure ease of access and flexibility in usage, system as a whole or specific components like entry of clinical notes or e-prescription would be accessible on smartphones or tablets.

Appointment Scheduler (Optional)

Mobile app which will be available publicly will enable patients to book an appointment with consultant in advance. System will have an interface for consultants to view their appointment in advance as well. This will reduce waiting time of patients.

Billing Module (Optional)

Billing module will be integrated and will have capability of recording patient's complete track of payments and bills. System will be able to keep a record of all the entries being made in to ledger and will be equipped with complete financial component. This module will come with features to enable insurance in future.

Attendance, leave management and Roster

Proposed system will have the capability to manage duty roster and attendance system of the hospital staff. System will also be capable of integration with biometric attendance devices. System will also make it possible to integrate attendance reports with centralized payroll stream of government officers i.e. PIFRA.

Inventory Control

Proposed system will enable hospital management to track the inventory record of medicines as well as other hospital supplies and equipment. Record of medicines dispensed against procured will be maintained down to the lowest levels. System will have features of inventory control with machine readable interface.

Procurement of Medicines/Equipment

Proposed will also be capable of keeping a record of procured medicines and equipment for better check and balance.

Alerts Mechanism (Optional)

Proposed system will have the ability to generate alerts in case any threshold is breached. These thresholds would be configurable from the front-end. These alerts could be integrated with e-mail, text message or e-fax.

Reporting Engine

System will provide a fully customizable dashboard with various indicators and live statistics for hospital

management and decision makers. A drag and drop interface would enable preparation of reports on the go as needed. Based on historical data system would produce forecasts for better planning.

GENERAL FEATURES:

- Cloud Based Solution.
- Easy to Use/ User Friendly
- Data security ensured
- Compliant with international best practices
- Entails standardized international disease and procedure coding.

DEPLOYMENT/INFRASTRUCTURE REQUIREMENTS

- Complete Queue management solution per DHQ
- LED/Token display screens
- Adequate power backup for qmatic machine/ system for atleast two hours.
- Note: Purchaser may make re adjustment in foot print of the geographical boundaries as need/requirement basis.

LOT#1, ITEM#12 [Data Entry Operators] HR STRUCTURE (MANDATORY FOR OPERATIONS)		
Resource	Responsibility	Requirement
Project Manager/Lead of DEOs	Overall management of data entry operations in each hospital. Must have good knowledge of Networking and infrastructure to monitor and manage the Network and infrastructure	1 Project Manager/Lead for each Hospital
Data Entry Operator	Does the actual data entry work.	Based on hospital's need Number could vary
Note: No separate cost for any management and support position is to be charged to purchaser and the cost will be built in the quote of DEOs. OPERATIONAL INSTRUCTIONS: • Data entry shift will be based on 8 hours and 6 days a week (Monday to Saturday/ rotation base). • Bidder will have to ensure availability of DEOs in morning, 7.30am to 3.30 pm shift as and when required/specified by purchaser. • Data Entry Operator must have minimum Intermediate qualification and basic knowledge of Networking and windows, well versed with computer operations and efficient in typing (Plus Hospital info training can be given). • Minimum 2 hours backup of laptop battery. • Bidder needs to ensure minimal 98% accuracy in the data reported from hospitals while entering data into the system. Bidder must devise quality assurance mechanism to be illustrated clearly in the proposal • Any other transportation, Lodging and travelling expenses etc. will also be an obligation on part of contractor within the district. • Will open and maintain office in the consigned geographical boundaries Performance of DEOs will be reviewed every month for further necessary actions.		

RESPONSIBILITY ASSIGNMENT MATRIX:

R= Responsible I = Input required			
Activity	Stakeholders		
	PITB	Health Department	Contractor
Deployment of Human Resources			R
Training	I	I	R
Procurement / availability of hardware (Desktop/Laptop) for DEOs			R
Connectivity / Internet			R
Software for Data Entry	R		
Table, Chair, Electricity	R		
Quality of Data*		I	R
Hosting of Software Application	R		
Maintenance of software application	R		

Name of DHQs

District Name	Hospitals Name	QTY of DEOs
Kasur	DHQ Kasur	12
Bahawalnagar	DHQ Bahawalnagar	12
Narowal	DHQ Narowal	12
Bhakkar	DHQ Bhakkar	12
Layyah	DHQ Layyah	12

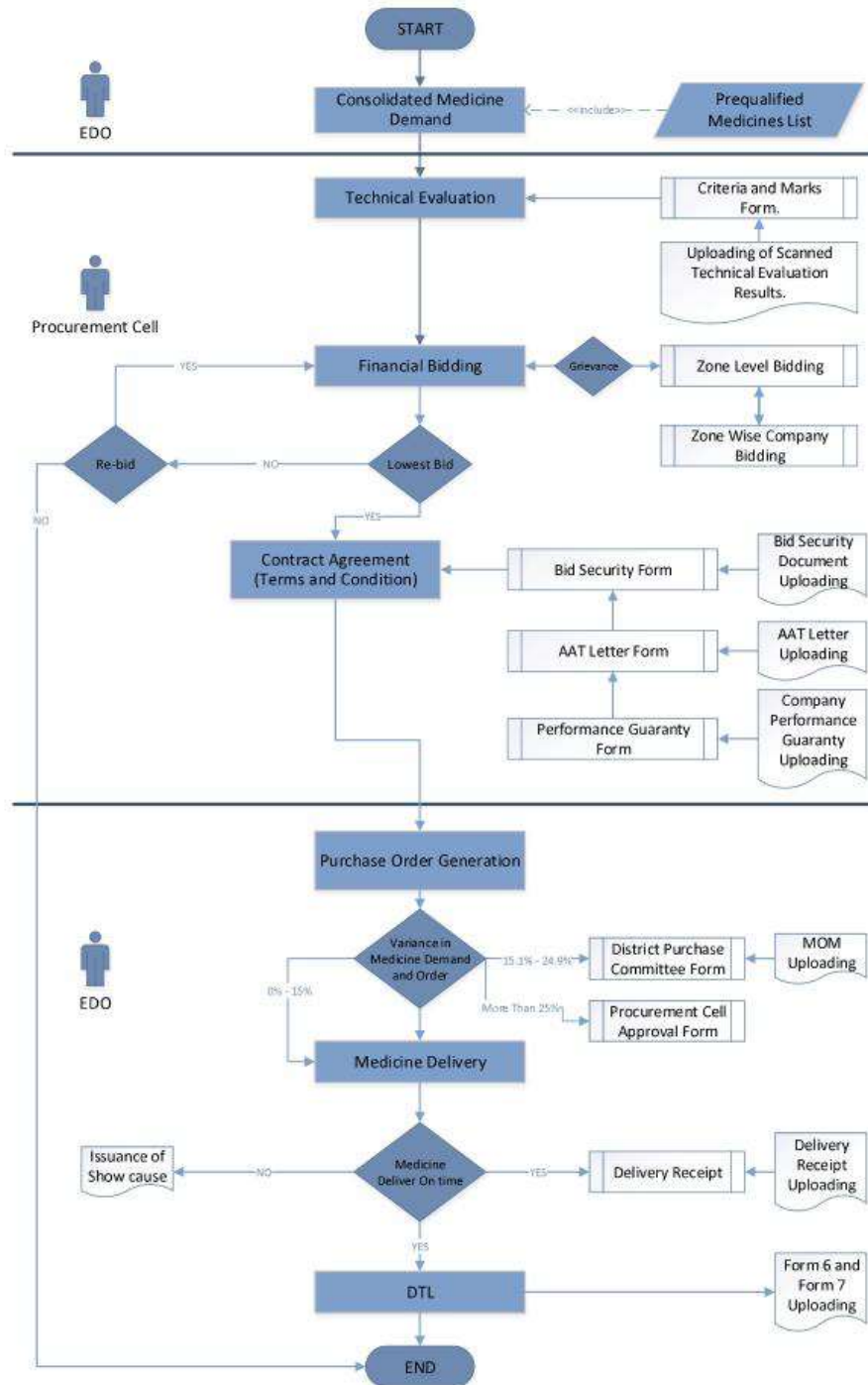
LOT#1 ITEM#13 INFRASTRUCTURE UPGRADE		
Sr #	Items Description	Qty.
1	Duct 16 x 25 (10 Ft Per Length)	APA
2	Duct 16 x 38 (10 Ft Per Length)	APA
3	Duct 40 x 40 (10 Ft Per Length)	APA
4	PVC Flexible/ Hard pipe 1" with clamps etc. (10 ft. Length)	APA
5	PVC Flexible/ Hard pipe 1-1/2 to 2" with clamps etc. (10 ft. Length)	APA
6	Data Cabinet 4 U, having exhaust fan, glass door and key	APA
7	Data Cabinet 6 U, having exhaust fan, glass door and key	APA
8	Data Cabinet 9 U, having exhaust fan, glass door and key	APA
9	Data Cabinet 42 U, having exhaust fan, glass door and key	APA
10	UTP Cat6 cable, 4 pair	APA
11	STP Cat6 cable, 4 pair	APA
12	Face Plates with dual shutter and loaded with dual fast Ethernet supported I/Os	APA
13	Back Box	APA

14	UTP 24-Port Patch Panel complete with I/Os of Cat6	APA
15	Company fabricated 1M UTP Patch Cord, fast Ethernet supported, 1meters	APA
16	Company fabricated 3M UTP Patch Cord, fast Ethernet supported, 3meters	APA
17	UTP/ STP Cable Laying & Termination (Per Running Feet): Network cabling including labor for ducting, Ethernet cabling, cable punching, I/O fixing. (Bandwidth to be provided by the client while configuration)	APA
18	Installation, Configuration & Testing of Complete Network (One Complete Job, on Lump sum basis):	1 Job
19	Fiber SM/MM 6 Core (In Meter)	APA
20	Fiber Pigtales	APA
21	Fiber Patch Cord - 3MTR	APA
22	Fiber Splicing	APA
23	Fiber ODF (Mini Size ODF with 4 Port Fiber Panel)	APA
24	Fiber Optic Cable Laying & Termination (Per Running Feet including clamps, digging/ aerial/ indoor laying):	APA
25	Standard features AP and must support 290+Mbps. IEEE 802.11n with Multiple SSIDs support (at least 6). Must be able to support b and g networks. With two or more Antenna of at least four dBi (internal), with other standard features, Wall Mount Kit, 802-3af PoE, QoS, Guest authentication via web, SSID and VLAN mapping, AP clustering support to at least 22 or higher, web based management of single AP and others, Power Adaptor, SSID based limitation of traffic/rate, Managed AP and standalone working. (must be of well-known brand)	10
26	10/100/1000 Base-T 8 Port with 1 SFP Uplinks (including Gigabit SFPs) Note: Must be quoted with Gigabit SFP of Single Core Connectivity	APA
27	10/100/1000 Base-T 8 Port switch	APA
28	8 x 10/100/1000Mbps RJ45 Ports, Plug & Play, 4+4POE	APA
29	8 x 10/100Mbps RJ45 Ports, Plug & Play, 4+4POE	APA
30	Network Switch: 10/100/1000 Base-T 24 Port with 2 SFP Uplinks Note: Must be quoted with Gigabit SFP of Single Core Connectivity	5
31	16 Port Switch: 10/100/1000 Base-T 16 Port with 2 SFP Uplinks Note: Must be quoted with Gigabit SFP of Single Core Connectivity	5
32	1 KVA with dry batteries, surge protection, Line Interactive Technology, Processor Control, at least 25 minutes backup time or higher on 70% load, Serial/USB Port, Plug and Play, LED Status, UPS Monitoring, , Alarm, 4-6 hours recharge time, with other standard features.	5
IMPORTANT NOTE:		
1- One (01) Year Parts and Labor warranty for all Active components		
2- All APA mentioned equipment/ passive work/ labor will be paid as per actual (APA) basis on final requirements/ deployment basis, as per the deployment plan.		
3- Terms and conditioned must be fulfilled, bid must be completed in all respect including all mandatory requirements.		
4- Bidder must quote unit price of each item as per the tables mentioned above including the on-site deployment. All items must be quoted for successful quote. Partial quoted LOTs are not acceptable and will be rejected.		
5- Power arrangements (WAPDA/ Generator) till the DBs installed by the supplier will be the responsibility of Purchaser.		
6-Site in different cities of Punjab, five locations in Kasur, Bahawalnagar, Narowal, Bhakkar and Layyah		

LOT#1, ITEM#14 BAR CODE SCANNER – QTY 30 AND FLATBED SCANNER QTY- 30	
Item	Description
Digital Scanner	LCD Screen: 2.4 inch TFT Color Screen, Fingerprint Capacity: TCP/IP, USB flash drive upload/download, Authentication card: RFID card for standard (could customize to IC card), fingerprint Picture Display, Operating Mode: Off-line / Online, Authentication Mode: 1:1,1:N, Language: English Six (06) in each in DHQ are required Flatbed scanner: Scan resolution: 2400 x 2400 dpi1, 48 bit color depth, 256 grayscale levels ., Scan speed Preview mode: Up to 7 sec2 Scan media types: Paper Six (06) in each in DHQ are required
Note: One (01) Years Parts and Labor warranty for all components on site, as mentioned under clause-49	

LOT#2 [MEDICINE PROCUREMENT SYSTEMS – SOFTWARE SOLUTION]
The solution will be used to achieve the following objectives: - To provide a user friendly and easily adaptable solution for Medicine Procurement System. - To help administration to manage a seamless flow of Medicine Procurement. - The automation of the process aims to address these challenges by creating a simplified environment using Medicine e-Procurement. A secondary objective is to simplify the overall process while being mapped in a systematic way. Scope of Work - User/EDO creates a demand against the prequalified medicine list. Prequalified medicine list will be defined in the medicine master data. System will already have a suggested demand section uploaded by procurement cell in the system. Optional: User/EDO send their demand through a mobile application. - Vendors Pre-Qualification will be done through a set of Pre-Qualification criteria's defined in the system with respective marks. Qualified vendors will then be part of technical and commercial tender process. - Technical evaluation of the bid will be done and results will be manually entered as the scoring percentage against the Criteria and Marks Form. Cut-off criteria will be specified by the user as a percentage. - Financial bidding will be done on three levels (North, Central, and South) and Zone-wise companies bidding will be reflected in system. Grievance process will be done manually and check will be maintained in the system for completion. In case of any complaints by vendor complaint will be managed in the system against each vendor. - System will print/display a comparative score sheet. Based on the score sheet contracts will be awarded to vendors. Advance Acceptance of Tender Issuance (AAT) letter, performance guarantee clauses and other agreements will be printed out, signed and uploaded to the system as a document against the vendor.

Medicine Procurement Workflow



LOT#3 VIDEO CONFERENCING FULL HD CODEC QTY 5		
S#	ITEM	Description
1	Technical Requirement	Codec must be Full HD with resolution 1080p60
2	Video Codecs	H.263, H.263+, H.264
3	Audio Codecs	G.711, G.722, G.722.1,AAC-LD
4	Camera	Must be 1080p60 with 12x Zoom.
5	Digital Microphone	There must be support of 360 degree voice pickup
6	Echo Canceller	There must be Echo cancellers
7	Display	Must be 55" 1080p LED with HDMI input (Same Brand, Sony, Samsung, LG)
8	Video Output	2 HD Video Output to attach 2 Display for future
9	Video Inputs	Support of 2 HD Video input
10	Audio Output	Support of two Audio Output
11	Content Channel Support	Product must be capable to transmit 1080p video and presentation at the same time
12	Encryption	Encryption support on H.323 and SIP H.235 and Advanced Encryption Standard (AES) Encryption Support in dual stream
13		There Must be Support of H.323/SIP/VoIP in the same conference
14	1 KVA UPS	1.0 KVA with dry batteries, surge protection, processor control, Line Interactive Technology, at least 10 minutes backup time or higher on a single PC with 17" CRT Monitor, 4 - 5 hours recharge time, Serial/USB Port, Plug and Play, with other standard features.
Note: One (01) Years Parts and Labor warranty for all components on site, as mentioned under clause-49		

FORMS & OTHER REQUIRED DOCUMENTS

ANNEXURE-B

Technical Proposal Submission Form

[Location, Date]

To _(Name and address of Client / Purchaser)_

Dear Sir,

We, the undersigned, offer to provide the (insert title of assignment) in accordance with your Request for Proposal/Tender Document No._____ dated _(insert date)_ and our Proposal. We are hereby submitting our Proposal, which includes the Technical Proposal and the Financial Proposal sealed in two separate envelopes.

We undertake, if our Proposal is accepted, to provide supply of _____related to the assignment.

We also confirm that the Government of Pakistan / Punjab has not declared us, or any, ineligible on charges of engaging in corrupt, fraudulent, collusive or coercive practices. We furthermore, pledge not to indulge in such practices in competing for or in executing the Contract, and we are aware of the relevant provisions of the Proposal Document.

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours sincerely,

Authorized Signature (Original)

(In full and initials)

Name and Designation of Signatory

Name of Firm

Address

ANNEXURE-C

Financial Proposal Submission Form (Part of Financial Bid Envelope)

[Location, Date]

To _(Name and address of Client / Purchaser)_

Dear Sir,

We, the undersigned, offer to provide the _(Insert title of assignment)_ in accordance with your Request for Proposal No._____ dated _(insert date)_ and our Technical Proposal. Our attached Financial Proposal is for the sum of _(insert amount in words and figures)_. This amount is inclusive of all taxes.

Our Financial Proposal shall be binding upon us up to expiration of the validity period of the Proposal, i.e. before the date indicated in _____ of the Proposal Data Sheet.

We also declare that the Government of Pakistan / Punjab has not declared us or any Sub-Contractors for any part of the Contract, ineligible on charges of engaging in corrupt, fraudulent, collusive, or coercive practices. We furthermore, pledge not to indulge in such practices in competing for or in executing the Contract, and are aware of the relevant provisions of the Proposal Document.

We understand you are not bound to accept any Proposal you receive.

Signed

In the capacity of:

Duly authorized to sign the proposal on behalf of the Applicant.

Date:

ANNEXURE-D**Price Schedule/ Financial Cost Sheet (separately for each lot)****Price Table for LOT 1 (QMS)**

Sr. No.	Item Description	No of Units/QTY (1)	Unit Rate (Excl. Taxes) /Per Month Rs. (2)	Total Taxes (3)	Unit Rate (Incl. all Taxes) /month Rs. (4=2+3)	Total Cost (Incl. all Taxes)/ Per month Rs (5=1x4)
1	Core i5 Desktops	75				
2	Printers	3				
3	UPS	80				
4	Core i5 Laptops	12				
5	Laptop Core i7	1				
6	Renovation, PVC paneling (lump sum per DHQ Hospital)					
7	Waiting area chairs 3 seaters	100				
8	Waiting area chairs 5 seaters	50				
9	Waiting area chairs 4 seaters	50				
10	Computer Chair	25				
11	Ceiling Fans	20				

12	Bracket Fans	30				
13	LED/SMD Lights 18 watts	150				
14	Paintings of Qurani Ayaat	50				
15	Spot lights	50				
16	Bar Chain	25				
17	Fire Extinguisher	25				
18	LED TV 40 Inch	5				
19	Front Desk Counter	25				
20	Supply and Installation of Split Air Conditioner -4 Ton	40				
21	Supply and Installation of Split Air Conditioner - 2 Ton	20				
22	Janitorial/wash room cleaner	12 person				
23	Door Closer	10				
24	Electric Water Cooler	10				
25	Gen Set (150 KVA)	5				
26	Queue Management Machine Kiosk 15 inch or higher	10				

26	Four (4) Digit Display Counter (two rows)	30				
28	Keypad with three (3) digit Display counter	75				
29	Data Entry Operator	60				
30	Infrastructure/Networking and hardware installation (Lump Sum in each DHQ Hospital) *Passive Equipment related to networking is highlighted below, which is given in Price table 1-A					
31	Barcode Scanner	30				
32	Flatbed Scanner	30				
33	Paper Reams	1750				
	Printer Toner and cartridge	200				
34	QMS/EMR Software					
35	Support and Maintenance in Year One (1)					
36	Support and Maintenance in Year Two (2)					
37	Per Hour Development Rate					
38	Support and Maintenance/Operational Cost for Gen set Fuel (As per actual Basis)					

39	Broadband Internet connection - 4MB Per DHQ (CIR)					
40	Printer toner/cartridge black n white	200				
Total Bid Price						X

*Price Table 1-A				
Sr #	Description	Measuring Unit	Unit Price	Qty.
1	Duct 16 x 25 (10 Ft Per Length)			APA
2	Duct 16 x 38 (10 Ft Per Length)			APA
3	Duct 40 x 40 (10 Ft Per Length)			APA
4	PVC Flexible/ Hard pipe 1" with clamps etc. (10 ft. Length)			APA
5	PVC Flexible/ Hard pipe 1-1/2 to 2" with clamps etc. (10 ft. Length)			APA
6	Data Cabinet 4 U, having exhaust fan, glass door and key			APA
7	Data Cabinet 6 U, having exhaust fan, glass door and key			APA
8	Data Cabinet 9 U, having exhaust fan, glass door and key			APA
9	Data Cabinet 42 U, having exhaust fan, glass door and key			APA
10	UTP Cat6 cable, 4 pair			APA
11	STP Cat6 cable, 4 pair			APA
12	Face Plates with dual shutter and loaded with dual fast Ethernet supported I/Os			APA
13	Back Box			APA
14	UTP 24-Port Patch Panel complete with I/Os of Cat6			APA
15	Company fabricated 1M UTP Patch Cord, fast Ethernet supported, 1meters			APA
16	Company fabricated 3M UTP Patch Cord, fast Ethernet supported, 3meters			APA
17	UTP/ STP Cable Laying & Termination (Per Running Feet): Network cabling including labor for ducting, Ethernet cabling, cable punching, I/O fixing. (Bandwidth to be provided by the client while configuration)			APA
18	Installation, Configuration & Testing of Complete Network (One Complete Job for 5 facilities on Lump sum basis):			1 Job
19	Fiber SM/MM 6 Core (In Meter)			APA
20	Fiber Pigtaills			APA
21	Fiber Patch Cord - 3MTR			APA
22	Fiber Splicing			APA
23	Fiber ODF (Mini Size ODF with 4 Port Fiber Panel)			APA
24	Fiber Optic Cable Laying & Termination (Per Running Feet)			APA

	including clamps, digging/ aerial/ indoor laying):			
25	Standard features AP and must support 290+Mbps. IEEE 802.11n with Multiple SSIDs support (at least 6). Must be able to support b and g networks. With two or more Antenna of at least four dBi (internal), with other standard features, Wall Mount Kit, 802-3af PoE, QoS, Guest authentication via web, SSID and VLAN mapping, AP clustering support to at least 22 or higher, web based management of single AP and others, Power Adaptor, SSID based limitation of traffic/rate, Managed AP and standalone working. (must be of well-known brand)			20
26	10/100/1000 Base-T 8 Port with 1 SFP Uplinks (including Gigabit SFPs) Note: Must be quoted with Gigabit SFP of Single Core Connectivity			APA
27	10/100/1000 Base-T 8 Port switch			APA
28	8 x 10/100/1000Mbps RJ45 Ports, Plug & Play, 4+4POE			APA
29	8 x 10/100Mbps RJ45 Ports, Plug & Play, 4+4POE			APA
30	Network Switch: 10/100/1000 Base-T 24 Port with 2 SFP Uplinks Note: Must be quoted with Gigabit SFP of Single Core Connectivity			12
31	16 Port Switch: 10/100/1000 Base-T 16 Port with 2 SFP Uplinks Note: Must be quoted with Gigabit SFP of Single Core Connectivity			12
32	1 KVA with dry batteries, surge protection, Line Interactive Technology, Processor Control, at least 25 minutes backup time or higher on 70% load, Serial/USB Port, Plug and Play, LED Status, UPS Monitoring, , Alarm, 4-6 hours recharge time, with other standard features.			5
Total			A	

Notes to Price Table:

- i.** X will determine the total bid cost for all items under each Lot.
- ii.** Prices must be quoted for all items under each Lot.
- iii.** The Purchaser reserves exclusive rights to decrease the quantities of Goods / equipment/hardware mentioned vide this tender document.
- iv.** Hardware quoted must be legally imported in Pakistan after paying all taxes.
- v.** Support & Maintenance shall be for Active Equipment and QMS/EMR only, and shall be for the period of two (2) years, starting from the date of delivery, installation, deployment, Commissioning and testing of all Goods/Service/items. Support and Maintenance will be governed by SLA, which will be signed at the time of signing of Contract.
- vi.** Passive equipment will have standard Warranty.
- vii.** Contractor will provide fuel to Gen set for daily operations. In return, Contractor provide monthly invoices in this regard, which will be reimbursed under the head of Support and Maintenance/Operational Cost for Gen set Fuel as per actual basis.
- viii.** Payments will be made as per actual basis.
- ix.** Janitorial Staff & Data Entry Operators will be hired for the period of Two years (2)

- x.** Provision of Broadband connection is required for two years (02) however bidder must quote broad band charges as per month basis.
- xi.** Standard Warranty for (01) year after purchase of equipment (E.g. Passive & Active Equipment)
- xii.** If the cost of any item is not quoted by the bidder in above table, then its cost will be considered included in total cost.
- xiii.** The above prices are inclusive of all applicable taxes.

Total Cost (in words) PKR _____

Date _____

Signature of authorized person

Name:

(Company Seal)

In the capacity of
Duly authority by

Price Table for LOT 2 (Centralized Medicine Procurement Systems)

Sr. No.	Item Description	No of Units/QTY (1)	Unit Rate (Excl. Taxes) /Per Month Rs. (2)	Total Taxes (3)	Unit Rate (Incl. all Taxes) /month Rs. (4=2+3)	Total Cost (Incl. all Taxes)/ Per month Rs (5=1x4)
1	Medicine Procurement System (software solution)					
2	Support and maintenance in Year One(1)					
3	Support and maintenance in Year Two (2)					
4	Per Hour Development Rate					
Total Bid Price						X

Notes to Price Table:

- i. **X** will determine the total bid cost for all items under each Lot.
- ii. Prices must be quoted for all items under each Lot.
- iii. Support & Maintenance of Medicine Procurement System (Software Solution) shall be for the period of two (2) years, starting from the date of delivery, installation etc. Support and Maintenance will be governed by SLA, which will be signed at the time of signing of Contract.
- iv. Standard Warranty for (01) year after purchase.
- v. The above prices are inclusive of all applicable taxes.

Total Cost (in words) PKR _____

Date _____

Signature of authorized person

Name:

(Company Seal)

In the capacity of

Duly authority by

Price Table for LOT 3 (S/W n H/W solution for the Video Conference System)

Sr. No.	Item Description	No of Units/QTY (1)	Unit Rate (Excl. Taxes) /Per Month Rs. (2)	Total Taxes (3)	Unit Rate (Incl. all Taxes) /month Rs. (4=2+3)	Total Cost (Incl. all Taxes)/ Per month Rs (5=1x4)
1	Video Codecs full HD					
2	Audio Codecs full HD					
3	Camera full HD					
4	Digital Microphone					
5	Echo Canceller full HD					
6	Support and maintenance in Year One(1)					
7	Support and maintenance in Year Two (2)					
Total Bid Price						X

Notes to Price Table:

- i.** X will determine the total bid cost for all items under each Lot.
- ii.** Prices must be quoted for all items under each Lot.
- iii.** The Purchaser reserves exclusive rights to decrease the quantities of Goods/equipment/hardware mentioned vide this tender document.
- iv.** Hardware quoted must be legally imported in Pakistan after paying all taxes.
- v.** Support & Maintenance shall be for the period of two (2) years, starting from the date of delivery, installation, deployment, Commissioning and testing of all Goods/Service/items. Support and Maintenance will be governed by SLA which will be signed at the time of signing of Contract.
- vi.** Standard Warranty for (01) year after purchase of equipment
- vii.** Payments will be made as per actual basis.

viii. The above prices are inclusive of all applicable taxes.

Total Cost (in words) PKR _____

Date _____

Signature of authorized person

Name:

(Company Seal)

In the capacity of

Duly authority by

ANNEXURE-E

Format for Covering Letter

To

(Name and address of Purchaser)

Sub: _____.

Dear Sir,

- a) Having examined the tender document and Appendixes we, the undersigned, in conformity with the said document, offer to provide the said items on terms of reference to be signed upon the award of contract for the sum indicated as per financial bid.
- b) We undertake, if our proposal is accepted, to provide the items/services comprise in the contract within time frame specified, starting from the date of receipt of notification of award from the client Department / Office.
- c) We agree to abide by this proposal for the period of ____ days (as per requirement of the project) from the date of bid opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
- d) We agree to execute a contract in the form to be communicated by the _(insert name of the Purchaser)_, incorporating all agreements with such alterations or additions thereto as may be necessary to adapt such agreement to the circumstances of the standard.
- e) Unless and until a formal agreement is prepared and executed this proposal together with your written acceptance thereof shall constitute a binding contract agreement.
- f) We understand that you are not bound to accept a lowest or any bid you may receive, not to give any reason for rejection of any bid and that you will not defray any expenses incurred by us in bidding.

Authorized Signatures with Official Seal

ANNEXURE-F

INSTRUCTION FOR PREPARATION OF POWER OF ATTORNEY

- a)** To be executed by an authorized representative of the bidder.
- b)** The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants and when it is so required the same should be under common seal affixed in accordance with the required procedure.
- c)** Also, wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a resolution/power of attorney in favor of the Person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.
- d)** In case the Application is signed by an authorized Director / Partner or Proprietor of the Applicant, a certified copy of the appropriate resolution / document conveying such authority may be enclosed in lieu of the Power of Attorney.

Format of Power-of-Attorney

POWER OF ATTORNEY

(On Stamp Paper of relevant value)

Know all men by these presents, we (name of the company and address of the registered office) do hereby appoint and authorize Mr. (full name and residential address) who is presently employed with us and holding the position of as our attorney, to do in our name and on our behalf, all such acts, deeds and things necessary in connection with or incidental to our proposal for (name of the project) in response to the tenders invited by the (name of the Purchaser) including signing and submission of all documents and providing information/responses to (name of the Purchaser) in all matters in connection with our Bid.

We hereby agree to ratify all acts, deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall and shall always be deemed to have been done by us.

Dated this ____ day of _____ 20__

For _____

(Signature)

(Name, Designation and Address)

Accepted

(Signature)

(Name, Title and Address of the Attorney)

Date:

ANNEXURE-G

UNDERTAKING

It is certified that the information furnished here in and as per the document submitted is true and correct and nothing has been concealed or tampered with. We have gone through all the conditions of tender and are liable to any punitive action for furnishing false information / documents.

Dated this ____ day of _____ 20__

Signature

(Company Seal)

In the capacity of

Duly authorized to sign bids for and on behalf of:

ANNEXURE-H

(To be submitted on legal stamp paper)

AFFIDAVIT

(Integrity Pact)

We _(Name of the bidder / supplier)_ being the first duly sworn on oath submit, that Mr. / Ms. _____ (if participating through agent / representative) is the agent / representative duly authorized by _(Name of the bidder company)_ hereinafter called the Contractor to submit the attached bid to the _(Name of the Purchaser)_. Affiant further states that the said M/s (Bidding Firm/Company Name) has not paid, given or donate or agreed to pay, given or donate to any line officer or employee of the _(Name of the Purchaser)_ any money or thing of value, either directly or indirectly, for special consideration in the letting of the contract, or for giving undue advantage to any of the bidder in the bidding and in the evaluation and selection of the bidder for contract or for refraining from properly and thoroughly maintaining projects implementations, reporting violation of the contract specification or other forms of non-compliance.

[The Seller/Supplier/Contractor] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with the Purchaser and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

[The Seller/Supplier/Contractor] accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to the Purchaser under any law, contract or other instrument, be voidable at the option of the Purchaser.

Notwithstanding any rights and remedies exercised by the Purchaser in this regard, [the Seller/Supplier/Contractor] agrees to indemnify the Purchaser for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to the Purchaser in an amount equivalent to ten time the sum of any commission, gratification, bribe, finder's fee or kickback given by [the Seller/Supplier/Contractor] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from the Purchaser.

Signature & Stamp

Subscribed and sworn to me this _____ day of _____ 20__

Notary Public
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ANNEXURE-I

PERFORMANCE SECURITY

Issuing Authority:

Date of Issuance:

Date of Expiry:

Claim Lodgment Date: (Must be one month later than the expiry date)

WHEREAS [Name and Address of the Contractor] (hereinafter called "the Contractor") has agreed to supply the Goods and render the Services against Tender Name. _____, Tender No. _____ (hereinafter called "the Contract") for the Contract Value of PKR (in figures _____) (in words _____).

AND WHEREAS it has been stipulated in the Tender Document that the successful Contractor shall furnish Performance Security, within twenty eight (28) days of the receipt of the Acceptance Letter (Letter of Acceptance) from the Purchaser, in the form of a Bank Guarantee, issued by a scheduled bank operating in Pakistan, as per this format, for a sum equivalent to Rs. _____ (10% of the contract value) valid from the date of issue until all obligations have been fulfilled in accordance with the Contract;

AND WHEREAS [Name of the Bank] having registered office at [Address of the Bank] (hereinafter called "the Guarantor") has agreed to give the Contractor a Guarantee;

THEREFORE the Guarantor hereby affirms to bind himself, his successors and his assigns to the Purchaser, for the sum of PKR (in figures _____) (in words _____) and undertakes to pay to the Purchaser, upon receipt of his written demand(s), any sum(s) as specified by him, not exceeding the above limit in aggregate, without cavil / argument and without the Purchaser having to substantiate / prove or to show grounds / reasons for such claim(s), on the occurrence of any / all of the following conditions:

1. If the Contractor commits a default under the Contract;
2. If the Contractor fails to fulfill any of the obligations under the Contract;
3. If the Contractor violates any of the provisions of the Contract.

Provided that the Purchaser shall specify the occurred condition(s) owing to which the said sum is due to him.

Provided further that any demand(s) / claim(s) from the Purchaser shall reach the Guarantor within thirty working days after the expiry of the Guarantee.

This guarantee shall remain valid up to _____ or until expiry of warranties / support period or all obligations have been fulfilled in accordance with the Contract, **whichever is later.**

Date this _____ day of 2016.

GUARANTOR

Signature _____

CNIC # _____

Name _____

Designation _____

Address _____