



Punjab Information Technology Board
Communication Unit
Lahore

Press Release

PITB TEAM LEAVES FOR HAJJ MANAGEMENT OPERATIONS OF NIGERIA

Lahore, March 26, 2017

A three member team of Punjab Information Technology Board (PITB) led by Ms. Saima Shaikh, Director Training & Development has left for Nigeria for the automation of Nigerian Hajj operations by developing an Information & Communication Technology (ICT) platform on the request of National Hajj Commission of Nigeria (NAHCON). NAHCON had approached Pakistan's Ministry of Religious Affairs and Interfaith Harmony for developing an Information & Communication Technology (ICT) platform replica devised by Punjab Information Technology Board (PITB) for Pakistan's Hajj operations, exercised during the recent Hajj management, which was overall widely lauded by majority of the pilgrims.

The Nigeria's National Hajj Commission has termed PITB's Hajj management system as robust pilgrim friendly ICT applications. NAHCON's delegation twice visited Pakistan's Hajj Mission in Makkah for study of Hajj operations.

The PITB team will go-through the requirements gathering phase to extend the services for Hajj Applicants Online Registration and Balloting, Automation of State Hajj Agency, Bio-metric database of all the Pilgrims, Tracking of Pilgrims' training attendance, Vaccination inventory management, Tracking of Pilgrims' vaccination, Tracking of Pilgrims' Visas, Flight booking as per qualified Air carriers, Flight adjustments, Building Booking, Room Allocation, Helpline and Pilgrims' Complaint Management System/ Hajj Operations Monitoring System, Finance Management System, to handle all financial transactions of during the Hajj operations, Part Payment and management of a Hajj Savings Scheme to allow for pilgrims to start planning for their Hajj with deposits over a period of time, Medical Module to handle pilgrims' medical records as well as manage the operation of the clinics and Luggage Module to manage luggage transportation and tracking.

he National Hajj Commission of Nigeria

PITB's electronic Hajj management system has improved the services for intending pilgrims and curtailed the delays. PITB's input is extended at every step of Hajj operations. During the recent past eight Banks with their 7500 branches and respective 15000 Bank officials were involved for online registration for 10 days through a centralized system of PITB connected with VPN without a single second down time and balloting in 45 minutes time on the completion of 10 days registration period, which earlier used to take three months. The recent Hajj operation witnessed 280,617 entries declaring around 69534 successful. The balloting took place on group leader basis, resulting 17213 groups successful. During 2015 PITB launched this management system, which was further improved for 2016's Hajj operations.

PITB's Hajj management system also includes flight scheduling and building allocations within a shortest span of two days.

this year. They have sought assistance on the software development and capacity training for Nigerian Hajj Mission.